

Disclaimer

Whilst every effort has been made to try to ensure accuracy, UKvisas shall not be liable for technical or editorial errors or omissions contained herein.

Readers may find apparent errors in arithmetic – for example, the total of applications issued and refused may not always equal the total of applications received. This can be caused by a variety of reasons. Applications can be carried forward from one year to another before being resolved. Applications may be withdrawn during processing (but still count as an application received). Similarly, there may be instances of appeals received being a percentage figure greater than 100% if appeals are received from the previous calendar year (but still in the time-scale permitted). Posts are also required to count all applications received (a mother and three children on one passport may count as four applications but only one entry clearance may be issued). Applications can also be referred to the Home Office for a decision to be taken, or for further enquiries to be carried out, or for Sponsors to be interviewed. In these circumstances, delays can and do occur between the application being received and a decision being taken.

A number of Posts have not forwarded certain statistics for 2003-04. This is due to Post closure which led to certain data being unavailable at the financial year.

Global Statistics Booklet 2003-04 Contents

<u>Contents</u>	<u>Page</u>
Total Applications Received including Commonwealth and Dependent Territory applications and Settlement / Non-Settlement breakdown.	1 - 9
Settlement Applications including received, issued and refusals and appeals.	10 - 18
Settlement Applications performance indicators	19 - 27
Non-Settlement Applications including received, issued and refusals and appeals.	28 - 36
Non-Settlement Applications performance indicators	37 - 45
Applications Category Profile: Visitors, Work Permits, Surinder Singh	46 - 54
Students, Au Pairs, Working Holiday Makers	55 - 64
DNA, EEA, Family Permit	65 - 74
Global Tier Percentages	75 - 84
Post Ranking based on number of applications received	85
List of countries whose nationals require a visa to enter the UK	86
Direct Airside Transit Visa (DATV) Nationals	87
List of Entry Clearance Posts	88

Global Statistics Booklet 2003-04 Total Applications

Global Summary - Total Applications Received 2003-04

Region	Settlement Applications			Non-Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Australia & South Pacific	6,258	5,999	4	40,821	39,605	321	47,079	45,604	325	0.7%	23	0	47,102
Central Europe & Former Soviet Union	5,931	5,553	330	297,333	266,888	22,433	303,264	272,441	22,763	7.5%	4,787	826	308,877
Equatorial Africa	9,948	6,754	3,149	291,751	170,676	111,118	301,699	177,430	114,267	37.9%	1,082	23	302,804
Far East	1,710	1,586	173	169,415	145,509	20,358	171,125	147,095	20,531	12.0%	1,158	80	172,363
Latin America	1,640	1,525	81	26,804	24,170	2,725	28,444	25,695	2,806	9.9%	5,209	834	34,487
Middle East	1,826	1,643	319	213,990	194,412	10,981	215,816	196,055	11,300	5.2%	4,410	19	220,245
Near East & Northern Africa	3,146	2,636	497	101,056	85,976	12,297	104,202	88,612	12,794	12.3%	1,182	219	105,603
North America	4,771	4,568	43	109,376	105,660	842	114,147	110,228	885	0.8%	0	814	114,961
South Asia	24,917	18,526	5,755	474,456	362,411	97,360	499,373	380,937	103,115	20.6%	1,745	183	501,301
South East Asia	5,974	5,367	715	108,940	94,773	9,998	114,914	100,140	10,713	9.3%	720	74	115,708
Southern Africa	5,255	3,864	457	72,275	55,949	14,492	77,530	59,813	14,949	19.3%	115	2	77,647
Southern Europe	2,586	2,391	552	67,594	69,032	5,164	77,459	71,423	5,716	7.4%	726	168	71,074
UKvisas, London	0	0	0	748	748	0	748	748	0	0.0%	0	0	748
West Indies & Atlantic	1,813	1,141	528	32,555	21,025	11,848	34,368	22,166	12,376	36.0%	489	1,787	36,644
Western Europe	721	644	109	142,948	129,336	6,967	143,669	129,980	7,076	4.9%	505	119	144,293
Totals	76,496	62,197	12,712	2,150,062	1,766,170	326,904	2,233,837	1,828,367	339,616	15.2%	22,151	5,148	2,253,857

Global Statistics Booklet 2003-04 Total Applications

Australia & S Pacific	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Canberra	4,368	4,219	0	31,452	30,306	47	35,820	34,525	47	0.1%	1	0	35,821
Honiara	1	1	0	10	10	0	11	11	0	0.0%	0	0	11
Nuku'alofa	6	6	0	21	17	4	27	23	4	14.8%	0	0	27
Pt Moresby	7	7	0	100	96	4	107	103	4	3.7%	0	0	107
Suva	45	37	1	1,227	1,043	136	1,272	1,080	137	10.8%	0	0	1,272
Vila	6	6	0	10	10	0	16	16	0	0.0%	0	0	16
Wellington	1,825	1,723	3	8,001	8,123	130	9,826	9,846	133	1.4%	22	0	9,848
Totals	6,258	5,999	4	40,821	39,605	321	47,079	45,604	325	0.7%	23	0	47,102

Equatorial Africa	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Abidjan	104	85	19	4,674	2,388	1,251	4,778	2,473	1,270	26.6%	613	0	5,391
Abuja	282	278	61	34,992	22,170	12,327	35,274	22,448	12,388	35.1%	2	0	35,276
Accra	1,640	1,005	512	81,940	36,246	44,020	83,580	37,251	44,532	53.3%	0	21	83,601
Addis Ababa	3,088	1,803	1,152	4,887	3,938	601	7,975	5,741	1,753	22.0%	88	0	8,063
Antananarivo	6	5	1	320	293	23	326	298	24	7.4%	0	0	326
Banjul	448	387	87	7,234	4,434	2,624	7,682	4,821	2,711	35.3%	0	0	7,682
Dakar	28	24	10	2,279	1,350	543	2,307	1,374	553	24.0%	370	0	2,677
Dar Es Salaam	267	281	3	8,668	6,809	2,013	8,935	7,090	2,016	22.6%	0	0	8,935
Freetown	431	209	125	7,807	5,567	2,012	8,238	5,776	2,137	25.9%	0	0	8,238
Kampala	599	303	178	21,384	6,262	11,738	21,983	6,565	11,916	54.2%	6	0	21,989
Kigali	0	0	0	183	183	0	183	183	0	0.0%	2	0	185
Kinshasa	464	247	155	3,221	2,103	1,108	3,685	2,350	1,263	34.3%	1	0	3,686
Lagos	1,343	1,061	568	84,534	58,073	25,330	85,877	59,134	25,898	30.2%	0	2	85,879
Nairobi	839	741	200	21,254	15,194	5,186	22,093	15,935	5,386	24.4%	0	0	22,093
Port Louis	215	206	14	3,130	2,686	348	3,345	2,892	362	10.8%	0	0	3,345
Victoria	34	28	2	173	152	13	207	180	15	7.2%	0	0	207
Yaounde	160	91	62	5,071	2,828	1,981	5,231	2,919	2,043	39.1%	0	0	5,231
Totals	9,948	6,754	3,149	291,751	170,676	111,118	301,699	177,430	114,267	37.9%	1,082	23	302,804

Global Statistics Booklet 2003-04 Total Applications

C Europe & FSU	Settlement Applications			Non-Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Almaty	87	81	2	7,446	6,825	464	7,533	6,906	466	6.2%	51	9	7,593
Ashgabat	7	7	0	1,671	1,628	43	1,678	1,635	43	2.6%	1	0	1,679
Baku	55	45	2	3,413	3,097	90	3,468	3,142	92	2.7%	16	2	3,486
Belgrade	142	128	14	15,993	15,589	404	16,135	15,717	418	2.6%	48	31	16,214
Bratislava	164	158	3	17,618	16,339	755	17,782	16,497	758	4.3%	440	117	18,339
Bucharest	442	388	41	34,841	28,504	4,631	35,283	28,892	4,672	13.2%	38	40	35,361
Budapest	139	139	0	1,548	1,409	120	1,687	1,548	120	7.1%	315	46	2,048
Ekaterinburg	110	107	3	4,808	4,550	248	4,918	4,657	251	5.1%	0	14	4,932
Kiev	627	623	34	26,410	22,340	4,079	27,037	22,963	4,113	15.2%	56	27	27,120
Minsk	104	107	2	9,680	9,341	420	9,784	9,448	422	4.3%	19	1	9,804
Moscow	733	667	66	82,467	78,900	3,131	83,200	79,567	3,197	3.8%	307	235	83,742
Prague	313	312	1	2,695	2,367	129	3,008	2,679	130	4.3%	1,643	160	4,811
Riga	97	93	4	1,728	1,525	203	1,825	1,618	207	11.3%	84	3	1,912
St Petersburg	266	255	9	14,360	13,841	477	14,626	14,096	486	3.3%	41	22	14,689
Sarajevo	120	118	2	3,081	2,948	90	3,201	3,066	92	2.9%	19	0	3,220
Skopje	255	214	73	5,528	4,728	996	5,783	4,942	1,069	18.5%	7	0	5,790
Sofia	242	216	20	30,596	23,537	2,760	30,838	23,753	2,780	9.0%	87	0	30,925
Tallinn	50	50	3	643	523	105	693	573	108	15.6%	96	7	796
Tashkent	55	52	3	3,960	2,504	1,455	4,015	2,556	1,458	36.3%	48	1	4,064
Tbilisi	32	29	0	3,465	3,030	364	3,497	3,059	364	10.4%	0	1	3,498
Tirana	1,234	1,124	41	4,699	3,725	780	5,933	4,849	821	13.8%	0	0	5,933
Vilnius	155	152	0	1,961	1,815	132	2,116	1,967	132	6.2%	15	0	2,131
Warsaw	410	408	2	2,364	1,940	297	2,774	2,348	299	10.8%	1,256	59	4,089
Yerevan	25	16	4	1,294	1,119	153	1,319	1,135	157	11.9%	12	1	1,332
Zagreb	67	64	1	15,064	14,764	107	15,131	14,828	108	0.7%	188	50	15,369
Totals	5,931	5,553	330	297,333	266,888	22,433	303,264	272,441	22,763	7.5%	4,787	826	308,877

Global Statistics Booklet 2003-04 Total Applications

Middle East	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal Percentage %	C'wealth Received	Dept. Terr Received	Grand Total Received
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused				
Abu Dhabi	91	85	5	23,003	21,209	1,646	23,094	21,294	1,651	7.1%	345	0	23,439
Bahrain	119	116	0	11,070	10,413	206	11,189	10,529	206	1.8%	217	0	11,406
Doha	25	21	3	11,685	11,221	363	11,710	11,242	366	3.1%	104	0	11,814
Dubai	172	154	16	33,694	31,103	1,957	33,866	31,257	1,973	5.8%	1,578	0	35,444
Jedda	215	206	13	18,985	17,366	690	19,200	17,572	703	3.7%	656	0	19,856
Kuwait	209	71	16	47,579	43,072	936	47,788	43,143	952	2.0%	134	2	47,924
Muscat	83	56	0	11,332	11,083	148	11,415	11,139	148	1.3%	832	0	12,247
Riyadh	73	65	6	23,623	22,963	478	23,696	23,028	484	2.0%	486	9	24,191
Sana'a	325	265	85	2,685	2,683	2	3,010	2,948	87	2.9%	50	0	3,060
Tehran	514	604	175	30,334	23,299	4,555	30,848	23,903	4,730	15.3%	8	8	30,864
Totals	1,826	1,643	319	213,990	194,412	10,981	215,816	196,055	11,300	5.2%	4,410	19	220,245

Far East	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal Percentage %	C'wealth Received	Dept. Terr Received	Grand Total Received
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused				
Guangzhou	489	415	113	30,052	25,168	4,316	30,541	25,583	4,429	14.5%	109	36	30,686
Beijing (Peking)	341	302	34	64,571	50,797	11,966	64,912	51,099	12,000	18.5%	271	0	65,183
Phnom Penh	29	33	6	193	166	3	222	199	9	4.1%	2	0	224
Pyongyang	0	0	0	51	51	0	51	51	0	0.0%	4	0	55
Seoul	94	90	4	5,105	4,569	403	5,199	4,659	407	7.8%	59	8	5,266
Shanghai	131	126	6	25,636	22,630	2,452	25,767	22,756	2,458	9.5%	141	6	25,914
Taipei	88	88	0	32,585	32,585	0	32,673	32,673	0	0.0%	80	27	32,780
Tokyo	525	522	7	9,147	8,549	190	9,672	9,071	197	2.0%	492	3	10,167
Ulaan Baatar	13	10	3	2,075	994	1,028	2,088	1,004	1,031	49.4%	0	0	2,088
Totals	1,710	1,586	173	169,415	145,509	20,358	171,125	147,095	20,531	12.0%	1,158	80	172,363

Global Statistics Booklet 2003-04 Total Applications

North America	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal Percentage %	C'wealth Received	Dept. Terr Received	Grand Total Received
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused				
Chicago	600	604	4	14,171	13,747	138	14,771	14,351	142	1.0%	0	42	14,813
Los Angeles	1,067	1,056	2	24,546	23,113	91	25,613	24,169	93	0.4%	0	85	25,698
New York	1,733	1,678	20	51,165	50,356	460	52,898	52,034	480	0.9%	0	647	53,545
Ottawa	1,371	1,230	17	19,494	18,444	153	20,865	19,674	170	0.8%	0	40	20,905
Totals	4,771	4,568	43	109,376	105,660	842	114,147	110,228	885	0.8%	0	814	114,961
Latin America	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal Percentage %	C'wealth Received	Dept. Terr Received	Grand Total Received
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused				
Belmopan	11	11	0	70	68	2	81	79	2	2.5%	7	5	93
Bogota	329	273	55	14,008	12,100	2,066	14,337	12,373	2,121	14.8%	1,074	161	15,572
Brasilia	0	0	0	140	139	0	140	139	0	0.0%	15	0	155
Buenos Aires	94	91	3	594	584	10	688	675	13	1.9%	530	8	1,226
Caracas	94	90	4	429	379	25	523	469	29	5.5%	151	3	677
Guatemala City	32	31	1	86	86	0	118	117	1	0.8%	303	0	421
Havana	110	129	0	1,681	1,790	13	1,791	1,919	13	0.7%	1,184	321	3,296
La Paz	16	16	0	173	162	6	189	178	6	3.2%	73	6	268
Lima	122	114	4	3,821	3,461	292	3,943	3,575	296	7.5%	274	84	4,301
Managua	6	6	0	16	15	1	22	21	1	4.5%	26	199	247
Mexico City	167	159	0	829	784	27	996	943	27	2.7%	528	6	1,530
Montevideo	7	7	0	56	51	5	63	58	5	7.9%	25	5	93
Panama City	20	20	0	200	194	6	220	214	6	2.7%	148	20	388
Quito	93	89	10	2,619	2,392	203	2,712	2,481	213	7.9%	224	5	2,941
Rio de Janeiro	446	396	4	1,250	1,134	68	1,696	1,530	72	4.2%	296	0	1,992
San Jose	27	27	0	92	91	1	119	118	1	0.8%	135	11	265
San Salvador	0	0	0	0	0	0	0	0	0		0	0	0
Santiago	66	66	0	739	739	0	805	805	0	0.0%	216	0	1,021
Tegucigalpa	0	0	0	1	1	0	1	1	0	0.0%	0	0	1
Totals	1,640	1,525	81	26,804	24,170	2,725	28,444	25,695	2,806	9.9%	5,209	834	34,487

Global Statistics Booklet 2003-04 Total Applications

NE & N. Africa	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Algiers	448	379	56	15,423	11,265	4,148	15,871	11,644	4,204	26.5%	56	0	15,927
Amman	490	487	20	12,606	11,798	511	13,096	12,285	531	4.1%	459	0	13,555
Beirut	162	142	19	7,956	7,152	750	8,118	7,294	769	9.5%	0	0	8,118
Cairo	303	261	57	22,869	19,512	2,791	23,172	19,773	2,848	12.3%	132	0	23,304
Casablanca	425	288	140	6,209	5,275	615	6,634	5,563	755	11.4%	131	47	6,812
Damascus	372	306	64	6,896	5,602	786	7,268	5,908	850	11.7%	45	0	7,313
Jerusalem	51	48	3	2,121	1,942	179	2,172	1,990	182	8.4%	9	1	2,182
Khartoum	218	161	34	5,757	4,859	377	5,975	5,020	411	6.9%	64	0	6,039
Rabat	0	0	0	512	512	0	512	512	0	0.0%	34	160	706
Tel Aviv	250	251	0	1,510	1,393	71	1,760	1,644	71	4.0%	85	11	1,856
Tripoli	176	156	10	14,253	12,435	1,425	14,429	12,591	1,435	9.9%	10	0	14,439
Tunis	251	157	94	4,944	4,231	644	5,195	4,388	738	14.2%	157	0	5,352
Totals	3,146	2,636	497	101,056	85,976	12,297	104,202	88,612	12,794	12.3%	1,182	219	105,603
South Asia	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Chennai (Madras)	620	613	82	66,979	55,331	12,444	67,599	55,944	12,526	18.5%	0	31	67,630
Colombo	1,555	1,331	282	28,821	19,775	7,847	30,376	21,106	8,129	26.8%	53	97	30,526
Dhaka	5,049	3,572	1,601	34,041	18,176	10,313	39,090	21,748	11,914	30.5%	0	0	39,090
Islamabad	11,424	8,375	2,109	109,674	83,814	19,659	121,098	92,189	21,768	18.0%	0	0	121,098
Karachi	175	169	6	1,627	1,624	1	1,802	1,793	7	0.4%	0	0	1,802
Kathmandu	239	101	68	6,316	3,694	2,594	6,555	3,795	2,662	40.6%	1,627	0	8,182
Kolkuta (Calcutta)	118	95	22	12,602	11,718	858	12,720	11,813	880	6.9%	0	0	12,720
Mumbia (Bombay)	2,573	2,153	563	110,971	88,917	19,653	113,544	91,070	20,216	17.8%	16	26	113,586
New Delhi	3,164	2,117	1,022	103,425	79,362	23,991	106,589	81,479	25,013	23.5%	49	29	106,667
Totals	24,917	18,526	5,755	474,456	362,411	97,360	499,373	380,937	103,115	20.6%	1,745	183	501,301

Global Statistics Booklet 2003-04 Total Applications

South East Asia	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Bandar S B	23	23	0	1,489	1,424	31	1,512	1,447	31	2.1%	0	0	1,512
Bangkok	3,086	2,780	309	35,663	32,976	2,334	38,749	35,756	2,643	6.8%	68	0	38,817
Hanoi	169	160	25	4,141	3,794	333	4,310	3,954	358	8.3%	45	0	4,355
Hong Kong	570	527	57	7,387	6,808	455	7,957	7,335	512	6.4%	145	0	8,102
Jakarta	216	209	14	14,219	12,723	615	14,435	12,932	629	4.4%	187	0	14,622
Kuala Lumpur	366	533	7	6,582	5,317	584	6,948	5,850	591	8.5%	0	0	6,948
Manila	1,271	869	288	32,113	25,460	4,810	33,384	26,329	5,098	15.3%	91	64	33,539
Phnom Penh	29	33	6	193	166	3	222	199	9	4.1%	2	0	224
Rangoon	28	25	3	1,691	1,014	626	1,719	1,039	629	36.6%	180	0	1,899
Singapore	216	208	6	5,462	5,091	207	5,678	5,299	213	3.8%	2	10	5,690
Totals	5,974	5,367	715	108,940	94,773	9,998	114,914	100,140	10,713	9.3%	720	74	115,708
Southern Africa	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
Post	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Gaborone	59	58	3	1,470	1,211	235	1,529	1,269	238	15.6%	0	2	1,531
Harare	3,093	1,909	369	26,098	16,209	9,889	29,191	18,118	10,258	35.1%	0	0	29,191
Lilongwe	44	44	0	835	567	42	879	611	42	4.8%	14	0	893
Luanda	15	12	3	2,947	2,704	243	2,962	2,716	246	8.3%	101	0	3,063
Lusaka	179	148	22	5,360	4,565	765	5,539	4,713	787	14.2%	0	0	5,539
Maputo	22	15	1	873	784	63	895	799	64	7.2%	0	0	895
Maseru	5	4	1	122	101	21	127	105	22	17.3%	0	0	127
Mbabane	13	13	0	490	406	77	503	419	77	15.3%	0	0	503
Pretoria	1,802	1,640	58	32,624	27,994	3,110	34,426	29,634	3,168	9.2%	0	0	34,426
Windhoek	23	21	0	1,456	1,408	47	1,479	1,429	47	3.2%	0	0	1,479
Totals	5,255	3,864	457	72,275	55,949	14,492	77,530	59,813	14,949	19.3%	115	2	77,647

Global Statistics Booklet 2003-04 Total Applications

Southern Europe	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Ankara	217	133	40	6,329	6,115	142	6,546	6,248	182	2.8%	4	0	6,550
Athens	50	49	0	1,007	918	89	1,057	967	89	8.4%	224	4	1,285
Istanbul	1,816	1,729	482	49,415	45,663	3,607	51,231	47,392	4,089	8.0%	26	10	51,267
Lisbon	26	25	1	2,676	2,592	77	2,702	2,617	78	2.9%	452	10	3,164
Madrid	79	82	2	7,086	6,473	282	7,165	6,555	284	4.0%	20	137	7,322
Nicosia	272	245	27	7279	6,303	912	7,551	6,548	939	12.4%	0	7	7,558
Valletta	126	128	0	1,081	968	55	1,207	1,096	55	4.6%	0	0	1,207
Totals	2,586	2,391	552	67,594	69,032	5,164	77,459	71,423	5,716	7.4%	726	168	71,074
W Indies & Atlantic	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Bridgetown	276	248	15	1,396	1,288	91	1,672	1,536	106	6.3%	2	107	1,781
Georgetown	130	125	20	1,801	1,391	370	1,931	1,516	390	20.2%	0	541	2,472
Kingston	1,135	495	484	25,468	14,746	11,162	26,603	15,241	11,646	43.8%	78	578	27,259
Nassau	15	21	0	470	424	12	485	445	12	2.5%	0	3	488
Port of Spain	202	194	9	2,327	2,189	137	2,529	2,383	146	5.8%	81	70	2,680
Santo Domingo	55	58	0	1,093	987	76	1,148	1,045	76	6.6%	328	488	1,964
Totals	1,813	1,141	528	32,555	21,025	11,848	34,368	22,166	12,376	36.0%	489	1,787	36,644

Global Statistics Booklet 2003-04 Total Applications

Western Europe Post	Settlement Applications			Non - Settlement Applications			Total UK Applications			Refusal	C'wealth	Dept. Terr	Grand
	Received	Issued	Refused	Received	Issued	Refused	Received	Issued	Refused	Percentage %	Received	Received	Total Received
Amsterdam	119	106	5	12,635	11,710	511	12,754	11,816	516	4.0%	123	4	12,881
Berlin	0	0	0	501	488	0	501	488	0	0.0%	0	0	501
Berne	0	0	0	91	91	0	91	91	0	0.0%	0	0	91
Brussels	27	20	0	5,582	5,051	35	5,609	5,071	35	0.6%	2	3	5,614
Copenhagen	23	13	8	3,780	3,159	299	3,803	3,172	307	8.1%	0	0	3,803
Dublin	119	90	23	14,484	12,393	1,158	14,603	12,483	1,181	8.1%	1	0	14,604
Dusseldorf	165	165	16	35,725	32,488	2,070	35,890	32,653	2,086	5.8%	72	32	35,994
Geneva	33	32	0	11,144	10,223	246	11,177	10,255	246	2.2%	55	23	11,255
Helsinki	8	6	43	1,052	880	43	1,060	886	86	8.1%	2	2	1,064
Luxembourg	8	8	0	464	464	0	472	472	0	0.0%	0	1	473
Oslo	22	19	3	4,801	4,400	191	4,823	4,419	194	4.0%	122	9	4,954
Paris	82	93	1	28,118	27,066	978	28,200	27,159	979	3.5%	91	27	28,318
Reykjavik	3	3	0	368	361	5	371	364	5	1.3%	0	0	371
Rome	71	56	5	15,948	13,092	1,045	16,019	13,148	1,050	6.6%	24	11	16,054
Stockholm	18	15	2	5,079	4,585	185	5,097	4,600	187	3.7%	13	7	5,117
Vienna	23	18	3	3,176	2,885	201	3,199	2,903	204	6.4%	0	0	3,199
Total	721	644	109	142,948	129,336	6,967	143,669	129,980	7,076	4.9%	505	119	144,293

Global Statistics Booklet 2003-04 Settlement Applications

Global Summary - Settlement Applications

Region	Received	Issued	Refused	Refusal Percentage %	% of refusals appealed
Australia & South Pacific	6,246	5,993	4	0.1%	0.0%
Central Europe & Former Soviet Union	5,931	5,553	330	5.6%	46.1%
Eq. Africa	9,948	6,754	3,149	31.7%	62.9%
Far East	1,681	1,553	167	9.9%	41.3%
Latin America	1,640	1,525	81	4.9%	60.5%
Middle East	1,826	1,643	319	17.5%	66.8%
Near East & Northern Africa	3,146	2,636	497	15.8%	74.6%
North America	4,771	4,568	43	0.9%	37.2%
South Asia	24,917	18,526	5,755	23.1%	61.9%
South East Asia	5,876	5,071	715	12.2%	55.9%
Southern Africa	5,255	3,864	457	8.7%	53.0%
Southern Europe	2,586	2,391	552	21.3%	52.9%
UKvisas, London	0	0	0	0.0%	0.0%
West Indies & Atlantic	1,813	1,141	528	29.1%	70.1%
Western Europe	721	644	109	15.1%	40.4%
Totals	76,357	61,862	12,706	16.6%	

Global Statistics Booklet 2003-04 Settlement Applications

Australia & S Pacific

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 3 mth
Canberra	4,368	4,219	0	0.0%	0		
Honiara	1	1	0	0.0%	0		
Nuku'alofa	6	6	0	0.0%	0		
Pt Moresby	7	7	0	0.0%	0		
Suva	45	37	1	2.2%	0		
Vila	6	6	0	0.0%	0		
Wellington	1,825	1,723	3	0.2%	0		
Totals	6,246	5,993	4	0.1%	0	0.0%	

Equatorial Africa

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 3 mth
Abidjan	104	85	19	18.3%	0		
Abuja	282	278	61	21.6%	94	154.1%	95.7%
Accra	1,640	1,005	512	31.2%	450	87.9%	26.7%
Addis Ababa	3,088	1,803	1,152	37.3%	640	55.6%	74.1%
Antananarivo	6	5	1	16.7%	0		
Banjul	448	387	87	19.4%	65	74.7%	96.9%
Dakar	28	24	10	35.7%	3	30.0%	-33.3%
Dar Es Salaam	267	281	3	1.1%	29	966.7%	100.0%
Freetown	431	209	125	29.0%	43	34.4%	53.5%
Kampala	599	303	178	29.7%	101	56.7%	90.1%
Kigali	0	0	0		0		
Kinshasa	464	247	155	33.4%	67	43.2%	98.5%
Lagos	1,343	1,061	568	42.3%	371	65.3%	94.3%
Nairobi	839	741	200	23.8%	60	30.0%	100.0%
Port Louis	215	206	14	6.5%	12	85.7%	100.0%
Victoria	34	28	2	5.9%	0		
Yaounde	160	91	62	38.8%	46	74.2%	67.4%
Totals	9,948	6,754	3,149	31.7%	1,981	62.9%	

Global Statistics Booklet 2003-04 Settlement Applications

C Europe & FSU

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 3 mth
Almaty	87	81	2	2.3%	1	50.0%	100.0%
Ashgabat	7	7	0	0.0%	0		
Baku	55	45	2	3.6%	3	150.0%	100.0%
Belgrade	142	128	14	9.9%	9	64.3%	100.0%
Bratislava	164	158	3	1.8%	0	2.0%	
Bucharest	442	388	41	9.3%	18	43.9%	100.0%
Budapest	139	139	0	0.0%	0		
Ekaterinburg	110	107	3	2.7%	2	66.7%	100.0%
Kiev	627	623	34	5.4%	14	41.2%	92.9%
Minsk	104	107	2	1.9%	1	50.0%	100.0%
Moscow	733	667	66	9.0%	19	28.8%	100.0%
Prague	313	312	1	0.3%	0		
Riga	97	93	4	4.1%	2	50.0%	100.0%
St Petersburg	266	255	9	3.4%	1	11.1%	0.0%
Sarajevo	120	118	2	1.7%	4	200.0%	100.0%
Skopje	255	214	73	28.6%	44	60.3%	100.0%
Sofia	242	216	20	8.3%	5	25.0%	100.0%
Tallinn	50	50	3	6.0%	0		
Tashkent	55	52	3	5.5%	1	33.3%	100.0%
Tbilisi	32	29	0	0.0%	0		
Tirana	1,234	1,124	41	3.3%	17	41.5%	70.6%
Vilnius	155	152	0	0.0%	0		
Warsaw	410	408	2	0.5%	1	50.0%	100.0%
Yerevan	25	16	4	16.0%	5	125.0%	100.0%
Zagreb	67	64	1	1.5%	5	500.0%	100.0%
Totals	5,931	5,553	330	5.6%	152	46.1%	

Global Statistics Booklet 2003-04 Settlement Applications

North America

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 3 mth
Chicago	600	604	4	0.7%	1	25.0%	100.0%
Los Angeles	1,067	1,056	2	0.2%	1	50.0%	100.0%
New York	1,733	1,678	20	1.2%	9	45.0%	100.0%
Ottawa	1,371	1,230	17	1.2%	5	29.4%	100.0%
Totals	4,771	4,568	43	0.9%	16	37.2%	

Latin America

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 3 mth
Belmopan	11	11	0	0.0%	0		
Bogota	329	273	55	16.7%	34	61.8%	71%
Brasilia	0	0	0		0		
Buenos Aires	94	91	3	3.2%	4	133.3%	100%
Caracas	94	90	4	4.3%	0		
Guatemala City	32	31	1	3.1%	1	100.0%	100%
Havana	110	129	0	0.0%	0		
La Paz	16	16	0	0.0%	0		
Lima	122	114	4	3.3%	1	25.0%	100%
Managua	6	6	0	0.0%	0		
Mexico City	167	159	0	0.0%	0		
Montevideo	7	7	0	0.0%	0		
Panama City	20	20	0	0.0%	0		
Quito	93	89	10	10.8%	8	80.0%	88%
Rio de Janeiro	446	396	4	0.9%	1	25.0%	100%
San Jose	27	27	0	0.0%	0		
San Salvador	0	0	0		0		
Santiago	66	66	0	0.0%	0		
Tegucigalpa	0	0	0		0		
Totals	1,640	1,525	81	4.9%	49	60.5%	

Global Statistics Booklet 2003-04 Settlement Applications

Middle East

Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appeals	dispatched
				%			within 3 mth
Abu Dhabi	91	85	5	5.5%	6	120.0%	33.3%
Bahrain	119	116	0	0.0%	0		
Doha	25	21	3	12.0%	3	100.0%	100.0%
Dubai	172	154	16	9.3%	17	106.3%	100.0%
Jedda	215	206	13	6.0%	10	76.9%	100.0%
Kuwait	209	71	16	7.7%	4	25.0%	75.0%
Muscat	83	56	0	0.0%	0		
Riyadh	73	65	6	8.2%	3	50.0%	66.7%
Sana'a	325	265	85	26.2%	53	62.4%	52.8%
Tehran	514	604	175	34.0%	117	66.9%	99.1%
Totals	1,826	1,643	319	17.5%	213	66.8%	

Far East

Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appeals	dispatched
				%			within 3 mth
Guangzhou	489	415	113	23.1%	50	44.2%	86.0%
Beijing (Peking)	341	302	34	10.0%	8	23.5%	100.0%
Pyongyang	0	0	0		0		
Seoul	94	90	4	4.3%	1	25.0%	100.0%
Shanghai	131	126	6	4.6%	5	83.3%	100.0%
Taipei	88	88	0	0.0%	0		
Tokyo	525	522	7	1.3%	3	42.9%	100.0%
Ulaan Baatar	13	10	3	23.1%	2	66.7%	100.0%
Totals	1,681	1,553	167	10%	69	41.3%	

Global Statistics Booklet 2003-04 Settlement Applications

North East & North Africa Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appeals	dispatched
				%			within 3 mth
Algiers	448	379	56	12.5%	73	130.4%	97.3%
Amman	490	487	20	4.1%	9	45.0%	100.0%
Beirut	162	142	19	11.7%	14	73.7%	100.0%
Cairo	303	261	57	18.8%	65	114.0%	96.9%
Casablanca	425	288	140	32.9%	93	66.4%	73.1%
Damascus	372	306	64	17.2%	40	62.5%	5.0%
Jerusalem	51	48	3	5.9%	1	33.3%	100.0%
Khartoum	218	161	34	15.6%	18	52.9%	-83.3%
Rabat	0	0	0		0		
Tel Aviv	250	251	0	0.0%	0		
Tripoli	176	156	10	5.7%	3	30.0%	100.0%
Tunis	251	157	94	37.5%	55	58.5%	94.5%
Totals	3,146	2,636	497	15.8%	371	74.6%	

South Asia Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appeals	dispatched
				%			within 3 mth
Chennai (Madras)	620	613	82	13.2%	33	40.2%	93.9%
Colombo	1,555	1,331	282	18.1%	66	23.4%	-10.6%
Dhaka	5,049	3,572	1,601	31.7%	775	48.4%	72.1%
Islamabad	11,424	8,375	2,109	18.5%	1,389	65.9%	48.0%
Karachi	175	169	6	3.4%	42	700.0%	100.0%
Kathmandu	239	101	68	28.5%	31	45.6%	45.2%
Kolkata (Calcutta)	118	95	22	18.6%	16	72.7%	75.0%
Mumbai (Bombay)	2,573	2,153	563	21.9%	374	66.4%	63.6%
New Delhi	3,164	2,117	1,022	32.3%	835	81.7%	61.1%
Totals	24,917	18,526	5,755	23.1%	3,561	61.9%	

Global Statistics Booklet 2003-04 Settlement Applications

South East Asia

Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appeals	dispatched
				%			within 3 mth
Bandar S B	23	23	0	0.0%	0		
Bangkok	3,086	2,780	309	10.0%	122	39.5%	92.6%
Hanoi	169	160	25	14.8%	13	52.0%	100.0%
Hong Kong	570	527	57	10.0%	13	22.8%	100.0%
Jakarta	216	209	14	6.5%	8	57.1%	100.0%
Kuala Lumpur	268	237	7	2.6%	1	14.3%	100.0%
Manila	1,271	869	288	22.7%	238	82.6%	100.0%
Phnom Penh	29	33	6	20.7%	1	16.7%	100.0%
Rangoon	28	25	3	10.7%	2	66.7%	0.0%
Singapore	216	208	6	2.8%	2	33.3%	100.0%
Totals	5,876	5,071	715	12.2%	400	55.9%	

Southern Africa

Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appeals	dispatched
				%			within 3 mth
Gaborone	59	58	3	5.1%	2	66.7%	100.0%
Harare	3,093	1,909	369	11.9%	197	53.4%	100.0%
Lilongwe	44	44	0	0.0%	0		
Luanda	15	12	3	20.0%	5	166.7%	80.0%
Lusaka	179	148	22	12.3%	14	63.6%	100.0%
Maputo	22	15	1	4.5%	0		
Maseru	5	4	1	20.0%	1	100.0%	100.0%
Mbabane	13	13	0	0.0%	0		
Pretoria	1,802	1,640	58	3.2%	23	39.7%	100.0%
Windhoek	23	21	0	0.0%	0		
Totals	5,255	3,864	457	8.7%	242	53.0%	

Global Statistics Booklet 2003-04 Settlement Applications

Southern Europe

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 3 mth
Ankara	217	133	40	18.4%	17	42.5%	100.0%
Athens	50	49	0	0.0%	0		
Istanbul	1,816	1,729	482	26.5%	259	53.7%	39.4%
Lisbon	26	25	1	3.8%	0		
Madrid	79	82	2	2.5%	3	150.0%	100.0%
Nicosia	272	245	27	9.9%	13	48.1%	100.0%
Valletta	126	128	0	0.0%	0		
Totals	2,586	2,391	552	21.3%	292	52.9%	

W Indies & Atlantic

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 3 mth
Bridgetown	276	248	15	5.4%	11	73.3%	90.9%
Georgetown	130	125	20	15.4%	9	45.0%	100.0%
Kingston	1,135	495	484	42.6%	342	70.7%	46.8%
Nassau	15	21	0	0.0%	0		
Port of Spain	202	194	9	4.5%	7	77.8%	85.7%
Santo Domingo	55	58	0	0.0%	1		100.0%
Totals	1,813	1,141	528	29.1%	370	70.1%	

Global Statistics Booklet 2003-04 Settlement Applications

Western Europe

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 3 mth
Amsterdam	119	106	5	4.2%	3	60.0%	100.0%
Berlin	0	0	0		0		
Berne	0	0	0		0		
Brussels	27	20	0	0.0%	0		
Copenhagen	23	13	8	34.8%	5	62.5%	100.0%
Dublin	119	90	23	19.3%	23	100.0%	43.5%
Dusseldorf	165	165	16	9.7%	6	37.5%	100.0%
Geneva	33	32	0	0.0%	0		
Helsinki	8	6	43	537.5%	0		
Luxembourg	8	8	0	0.0%	0		
Oslo	22	19	3	13.6%	1	33.3%	100.0%
Paris	82	93	1	1.2%	0		
Reykjavik	3	3	0	0.0%	0		
Rome	71	56	5	7.0%	3	60.0%	100.0%
Stockholm	18	15	2	11.1%	1	50.0%	100.0%
Vienna	23	18	3	13.0%	2	66.7%	100.0%
Total	721	644	109	15.1%	44	40.4%	

Global Statistics Booklet 2003-04 Settlement Performance Indicators

Australia & S Pacific				
Post	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Canberra	0.0	0.0	0.0	0
Honiara	0.0	0.0	0.0	0
Nuku'alofa	0.3	0.5	0.0	0
Pt Moresby	0.1	0.1	0.0	0
Suva	1.0	3.0	3.0	1
Vila	0.0	0.0	0.0	0
Wellington	0.3	1.0	0.3	1
Equatorial Africa				
Post	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Abidjan	0.5	1.0	0.7	0
Abuja	0.5	1.0	1.0	1
Accra	1.3	2.3	1.8	238
Addis Ababa	11.0	14.0	13.5	1080
Antananarivo	0.4	0.4	0.4	0
Banjul	0.8	1.3	1.3	47
Dakar	0.1	0.2	0.0	10
Dar Es Salaam	0.0	0.0	0.0	0
Freetown	0.0	0.0	0.0	0
Kampala	0.0	0.0	0.0	0
Kigali	0.0	0.0	0.0	0
Kinshasa	1.0	1.1	1.1	35
Lagos	2.1	3.7	0.7	80
Nairobi	1.0	1.0	0.0	0
Port Louis	0.3	1.0	25.0	0
Victoria	0.2	0.2	0.2	0
Yaounde	0.0	0.0	0.0	0

Global Statistics Booklet 2003-04 Settlement Performance Indicators

C Europe & FSU	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Almaty	0.3	0.5	0.3	0
Ashgabat	0.0	0.0	0.0	0
Baku	0.2	0.2	0.2	0
Belgrade	0.0	0.0	0.0	0
Bratislava	0.0	0.5	0.0	0
Bucharest	0.0	0.0	0.0	0
Budapest	0.0	0.0	0.0	0
Ekaterinburg	0.0	0.0	0.0	0
Kiev	0.0	0.0	0.0	0
Minsk	0.7	1.0	0.5	3
Moscow	0.0	0.0	0.0	0
Prague	0.5	1.0	0.5	4
Riga	0.3	0.5	0.1	0
St Petersburg	0.0	0.0	0.0	0
Sarajevo	0.1	0.2	0.1	0
Skopje	0.0	0.0	0.0	23
Sofia	0.3	0.8	0.0	0
Tallinn	0.0	0.0	0.0	0
Tashkent	0.0	0.0	0.0	0
Tbilisi	0.0	0.0	0.0	0
Tirana	2.5	3.0	2.0	187
Vilnius	0.0	0.0	0.0	0
Warsaw	0.0	0.0	0.0	0
Yerevan	0.3	0.5	0.3	5
Zagreb	0.0	0.0	0.0	0

Global Statistics Booklet 2003-04 Settlement Performance Indicators

Middle East	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Abu Dhabi	0.1	1.2	0.0	0
Bahrain	0.5	1.5	0.5	1
Doha	0.1	0.5	0.1	0
Dubai	0.0	0.0	0.0	0
Jedda	0.0	0.0	0.0	0
Kuwait	0.3	1.0	0.3	1
Muscat	0.2	0.2	0.0	0
Riyadh	0.2	0.3	0.1	0
Sana'a	3.0	16.0	3.0	248
Tehran	1.5	2.0	1.5	127

Global Statistics Booklet 2003-04 Settlement Performance Indicators

North America	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Chicago	0.0	0.0	0.0	0
Los Angeles	0.0	0.0	0.0	0
New York	0.0	0.0	0.0	0
Ottawa	0.0	0.0	0.0	0

Latin America	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Belmopan	0.0	0.0	0.0	0
Bogota	0.0	0.0	0.0	0
Brasilia	0.0	0.0	0.0	0
Buenos Aires	0.1	0.2	0.1	0
Caracas	0.0	0.0	0.0	0
Guatemala City	0.0	0.0	0.0	0
Havana	0.0	0.0	0.0	2
La Paz	0.1	0.1	0.1	3
Lima	0.0	0.1	0.0	0
Managua	0.0	0.0	0.0	0
Mexico City	0.0	0.0	0.0	6
Montevideo	0.0	0.0	0.0	0
Panama City	0.1	0.2	0.1	0
Quito	0.0	0.0	0.0	0
Rio de Janeiro	1.0	1.5	0.8	0
San Jose	0.0	0.0	0.0	0
San Salvador	0.0	0.0	0.0	0
Santiago	0.1	0.2	0.1	0
Tegucigalpa	0.0	0.0	0.0	0

Global Statistics Booklet 2003-04 Settlement Performance Indicators

N E & N Africa	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Algiers	0.0	0.0	0.0	0
Amman	0.7	1.8	0.8	463
Beirut	0.1	1.0	1.0	1
Cairo	1.3	2.0	2.0	36
Casablanca	2.8	2.9	2.9	93
Damascus	1.5	2.5	0.5	9
Jerusalem	0.0	0.0	0.0	0
Khartoum	1.5	2.0	1.0	12
Rabat	0.0	0.0	0.0	0
Tel Aviv	0.0	0.0	0.0	0
Tripoli	0.0	0.0	0.0	0
Tunis	0.0	0.0	0.0	0

Far East	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Guangzhou	1.3	2.5	2.5	67
Peking (Beijing)	0.0	0.0	0.0	0
Pyongyang	0.0	0.0	0.0	0
Seoul	1.2	1.6	0.5	1
Shanghai	0.0	0.0	0.0	0
Taipei	0.0	0.2	0.0	0
Tokyo	0.2	0.5	0.0	2
Ulaan Bataar	0.0	0.0	0.0	0

Global Statistics Booklet 2003-04 Settlement Performance Indicators

South East Asia	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Bandar S B	10.0	10.0	10.0	1
Bangkok	2.5	3.0	2.7	288
Hanoi	1.5	2.0	1.5	2
Hong Kong	0.4	1.9	1.2	17
Jakarta	0.5	1.2	0.5	10
Kuala Lumpur	0.2	N/K	0.2	N/K
Manila	1.0	3.0	1.0	54
Phnom Penh	2.5	3.0	2.7	288
Rangoon	0.5	0.8	0.5	0
Singapore	0.0	0.0	0.0	0

Southern Africa	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Gaborone	0.0	0.0	0.0	0
Harare	0.0	0.0	0.0	0
Lilongwe	0.3	0.3	0.0	0
Luanda	0.5	1.0	0.5	1
Lusaka	0.2	1.1	0.0	0
Maputo	0.3	0.5	0.3	0
Maseru	0.0	0.0	0.0	0
Mbabane	0.3	0.5	0.0	0
Pretoria	1.0	2.0	1.0	25
Windhoek	0.0	0.0	0.0	0

Global Statistics Booklet 2003-04 Settlement Performance Indicators

Southern Europe	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Ankara	0.2	0.5	0.2	14
Athens	1.0	1.5	0.5	3
Istanbul	1.1	10.0	0.0	0
Lisbon	0.0	0.0	0.0	0
Madrid	0.6	1.2	0.0	0
Nicosia	0.0	0.0	0.0	0
Valletta	0.2	0.2	0.2	0
W I & Atlantic	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Bridgetown	0.0	0.0	0.0	0
Georgetown	0.3	0.6	0.0	0
Kingston	2.0	3.0	1.5	120
Nassau	0.0	0.0	0.0	0
Port of Spain	1.0	1.0	1.0	14
Santo Domingo	1.8	2.0	1.5	4

Global Statistics Booklet 2003-04 Settlement Performance Indicators

Western Europe	T4 interview Average wait during year (months)	T4 interview Longest wait during year (months)	T4 interview Wait at 31-Mar-04 (months)	Number waiting for first T4 interview at 31-Mar-04
Post				
Amsterdam	0.3	0.3	0.2	1
Berlin	0.0	0.0	0.0	0
Berne	0.0	0.0	0.0	0
Brussels	0.5	1.2	0.3	5
Copenhagen	0.5	1.0	0.1	0
Dublin	1.0	1.0	1.0	8
Dusseldorf	0.0	0.0	0.0	0
Geneva	0.0	0.0	0.0	0
Helsinki	0.0	0.0	0.0	0
Luxembourg	0.0	0.0	0.0	0
Oslo	0.2	0.2	0.2	0
Paris	0.0	0.0	0.0	0
Reykjavik	0.0	0.0	0.0	0
Rome	0.0	0.0	0.0	0
Stockholm	0.5	0.7	0.3	0
Vienna	0.0	0.0	0.0	0

Global Statistics Booklet 2003-04 Settlement Performance Indicators

South Asia Post	T4 interview Average wait during year	T4 interview Longest wait during year	T4 interview Wait at 31-Mar-04					Number waiting for first T4 interview at				
				Q1	Q2	Q3	Q4	31-Mar-04	Q1	Q2	Q3	Q4
Chennai (Madras)	0.0	0.0	0.0					5				
Colombo	0.0	2.0	0.0					0				
Dhaka			*	2.5	3.5	2.0	0.0		57	143	13	0
Islamabad			*	0.0	0.0	0.0	0.0		0	0	0	0
Karachi	0.0	0.0	0.0					0				
Kathmandu	2.0	2.5	2.2					67				
Kolkata (Calcutta)	0.0	0.0	0.0					0				
Mumbai (Bombay)			*	0.0	2.5	2.5	2.5		0	3	3	3
New Delhi			*	1.0	3.3	3.3	3.3		21	317	61	32

Global Statistics Booklet 2003-04 Non- settlement Applications

Global Summary - Non-settlement Applications

Region	Received	Issued	Refused	Refusal Percentage %	% of refusals appealed
Australia & South Pacific	40,821	39,605	321	0.8%	2.8%
Central Europe & Former Soviet Union	297,333	266,888	22,433	7.5%	3.5%
Eq. Africa	291,751	170,676	111,118	38.1%	4.0%
Far East	169,415	145,509	20,358	12.0%	3.5%
Latin America	26,804	24,170	2,725	10.2%	3.8%
Middle East	213,990	194,412	10,981	5.1%	2.2%
Near East & Northern Africa	101,056	85,976	12,297	12.2%	1.5%
North America	109,376	105,660	842	0.8%	1.2%
South Asia	474,456	362,411	97,360	20.5%	7.9%
South East Asia	108,940	94,773	9,998	9.2%	0.0%
Southern Africa	72,275	55,949	14,492	20.1%	10.7%
Southern Europe	67,594	69,032	5,164	7.6%	2.0%
UKvisas, London	748	748	0	0.0%	0.0%
West Indies & Atlantic	32,555	21,025	11,848	36.4%	3.0%
Western Europe	142,948	129,336	6,967	4.9%	2.3%
Totals	2,150,062	1,766,170	326,904	15.2%	

Global Statistics Booklet 2003-04 Non- settlement Applications

Australia & S Pacific

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 1 mth
Canberra	31,452	30,306	47	0.1%	1	2.1%	100.0%
Honiara	10	10	0	0.0%	0		
Nuku'alofa	21	17	4	19.0%	0		
Pt Moresby	100	96	4	4.0%	2	50.0%	100.0%
Suva	1,227	1,043	136	11.1%	5	3.7%	100.0%
Vila	10	10	0	0.0%	0		
Wellington	8,001	8,123	130	1.6%	1	0.8%	100.0%
Totals	40,821	39,605	321	0.8%	9	2.8%	

Equatorial Africa

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 1 mth
Abidjan	4,674	2,388	1,251	26.8%	0		
Abuja	34,992	22,170	12,327	35.2%	588	4.8%	95.1%
Accra	81,940	36,246	44,020	53.7%	1,729	3.9%	14.8%
Addis Ababa	4,887	3,938	601	12.3%	51	8.5%	76.5%
Antananarivo	320	293	23	7.2%	1	4.3%	100.0%
Banjul	7,234	4,434	2,624	36.3%	91	3.5%	62.6%
Dakar	2,279	1,350	543	23.8%	15	2.8%	0.0%
Dar Es Salaam	8,668	6,809	2,013	23.2%	122	6.1%	100.0%
Freetown	7,807	5,567	2,012	25.8%	85	4.2%	29.4%
Kampala	21,384	6,262	11,738	54.9%	370	3.2%	80.0%
Kigali	183	183	0	0.0%	0		
Kinshasa	3,221	2,103	1,108	34.4%	61	5.5%	100.0%
Lagos	84,534	58,073	25,330	30.0%	1,041	4.1%	88.1%
Nairobi	21,254	15,194	5,186	24.4%	128	2.5%	96.1%
Port Louis	3,130	2,686	348	11.1%	49	14.1%	100.0%
Victoria	173	152	13	7.5%	1	7.7%	100.0%
Yaounde	5,071	2,828	1,981	39.1%	117	5.9%	65.8%
Totals	291,751	170,676	111,118	38.1%	4,449	4.0%	

Global Statistics Booklet 2003-04 Non- settlement Applications

Central Europe & FSU

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 1 mth
Almaty	7,446	6,825	464	6.2%	2	0.4%	50.0%
Ashgabat	1,671	1,628	43	2.6%	0		
Baku	3,413	3,097	90	2.6%	1	1.1%	100.0%
Belgrade	15,993	15,589	404	2.5%	8	2.0%	87.5%
Bratislava	17,618	16,339	755	4.3%	24	3.2%	100.0%
Bucharest	34,841	28,504	4,631	13.3%	178	3.8%	100.0%
Budapest	1,548	1,409	120	7.8%	7	5.8%	0.0%
Ekaterinburg	4,808	4,550	248	5.2%	4	1.6%	100.0%
Kiev	26,410	22,340	4,079	15.4%	81	2.0%	84.0%
Minsk	9,680	9,341	420	4.3%	8	1.9%	50.0%
Moscow	82,467	78,900	3,131	3.8%	70	2.2%	98.6%
Prague	2,695	2,367	129	4.8%	5	3.9%	60.0%
Riga	1,728	1,525	203	11.7%	5	2.5%	100.0%
St Petersburg	14,360	13,841	477	3.3%	9	1.9%	100.0%
Sarajevo	3,081	2,948	90	2.9%	2	2.2%	100.0%
Skopje	5,528	4,728	996	18.0%	132	13.3%	100.0%
Sofia	30,596	23,537	2,760	9.0%	207	7.5%	60.9%
Tallinn	643	523	105	16.3%	2	1.9%	100.0%
Tashkent	3,960	2,504	1,455	36.7%	3	0.2%	100.0%
Tbilisi	3,465	3,030	364	10.5%	0	0.0%	
Tirana	4,699	3,725	780	16.6%	16	2.1%	75.0%
Vilnius	1,961	1,815	132	6.7%	2	1.5%	100.0%
Warsaw	2,364	1,940	297	12.6%	11	3.7%	100.0%
Yerevan	1,294	1,119	153	11.8%	2	1.3%	100.0%
Zagreb	15,064	14,764	107	0.7%	6	5.6%	100.0%
Totals	297,333	266,888	22,433	7.5%	785	3.5%	

Global Statistics Booklet 2003-04 Non- settlement Applications

North America				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appeals	dispatched
				%			within 1 mth
Chicago	14,171	13,747	138	1.0%	0		
Los Angeles	24,546	23,113	91	0.4%	1	1.1%	100.0%
New York	51,165	50,356	460	0.9%	5	1.1%	100.0%
Ottawa	19,494	18,444	153	0.8%	4	2.6%	100.0%
Totals	109,376	105,660	842	0.8%	10	1.2%	
Latin America				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appeals	dispatched
				%			within 1 mth
Belmopan	70	68	2	2.9%	0		
Bogota	14,008	12,100	2,066	14.7%	76	3.7%	59.2%
Brasilia	140	139	0	0.0%	0		
Buenos Aires	594	584	10	1.7%	2	20.0%	100.0%
Caracas	429	379	25	5.8%	3	12.0%	100.0%
Guatemala City	86	86	0	0.0%	0		
Havana	1,681	1,790	13	0.8%	0		
La Paz	173	162	6	3.5%	0		
Lima	3,821	3,461	292	7.6%	13	4.5%	100.0%
Managua	16	15	1	6.3%	0		
Mexico City	829	784	27	3.3%	0		
Montevideo	56	51	5	8.9%	0		
Panama City	200	194	6	3.0%	0		
Quito	2,619	2,392	203	7.8%	8	3.9%	100.0%
Rio de Janeiro	1,250	1,134	68	5.4%	2	2.9%	100.0%
San Jose	92	91	1	1.1%	0		
San Salvador	0	0	0		0		
Santiago	739	739	0	0.0%	0		
Tegucigalpa	1	1	0	0.0%	0		
Totals	26,804	24,170	2,725	10.2%	104	3.8%	

Global Statistics Booklet 2003-04 Non- settlement Applications

Middle East

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 1 mth
Abu Dhabi	23,003	21,209	1,646	7.2%	25	1.5%	44.0%
Bahrain	11,070	10,413	206	1.9%	1	0.5%	100.0%
Doha	11,685	11,221	363	3.1%	5	1.4%	100.0%
Dubai	33,694	31,103	1,957	5.8%	59	3.0%	100.0%
Jedda	18,985	17,366	690	3.6%	12	1.7%	100.0%
Kuwait	47,579	43,072	936	2.0%	19	2.0%	63.2%
Muscat	11,332	11,083	148	1.3%	0		
Riyadh	23,623	22,963	478	2.0%	4	0.8%	100.0%
Sana'a	2,685	2,683	2	0.1%	0		
Tehran	30,334	23,299	4,555	15.0%	115	2.5%	69.6%
Totals	213,990	194,412	10,981	5.1%	240	2.2%	

Far East

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 1 mth
Guangzhou	30,052	25,168	4,316	14.4%	185	4.3%	70.3%
Beijing	64,571	50,797	11,966	18.5%	476	4.0%	93.9%
Phnom Penh	193	166	3	1.6%	0		
Pyongyang	51	51	0	0.0%	0		
Seoul	5,105	4,569	403	7.9%	1	0.2%	100.0%
Shanghai	25,636	22,630	2,452	9.6%	32	1.3%	87.5%
Taipei	32,585	32,585	0	0.0%	0		
Tokyo	9,147	8,549	190	2.1%	6	3.2%	50.0%
Ulaan Baatar	2,075	994	1,028	49.5%	6	0.6%	33.3%
Totals	169,415	145,509	20,358	12.0%	706	3.5%	

Global Statistics Booklet 2003-04 Non- settlement Applications

NE & N. Africa				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appeals	dispatched
				%			within 1 mth
Algiers	15,423	11,265	4,148	26.9%	32	0.8%	93.8%
Amman	12,606	11,798	511	4.1%	16	3.1%	100.0%
Beirut	7,956	7,152	750	9.4%	10	1.3%	100.0%
Cairo	22,869	19,512	2,791	12.2%	40	1.4%	92.5%
Casablanca	6,209	5,275	615	9.9%	19	3.1%	36.8%
Damascus	6,896	5,602	786	11.4%	26	3.3%	80.8%
Jerusalem	2,121	1,942	179	8.4%	12	6.7%	100.0%
Khartoum	5,757	4,859	377	6.5%	8	2.1%	37.5%
Rabat	512	512	0	0.0%	0		
Tel Aviv	1,510	1,393	71	4.7%	0		
Tripoli	14,253	12,435	1,425	10.0%	9	0.6%	55.6%
Tunis	4,944	4,231	644	13.0%	15	2.3%	93.3%
Totals	101,056	85,976	12,297	12.2%	187	1.5%	

South Asia				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appeals	dispatched
				%			within 1 mth
Chennai (Madras)	66,979	55,331	12,444	18.6%	248	2.0%	85.5%
Colombo	28,821	19,775	7,847	27.2%	915	11.7%	70.7%
Dhaka	34,041	18,176	10,313	30.3%	1284	12.5%	53.0%
Islamabad	109,674	83,814	19,659	17.9%	2631	13.4%	29.1%
Karachi	1,627	1,624	1	0.1%	27	2700.0%	100.0%
Kathmandu	6,316	3,694	2,594	41.1%	182	7.0%	33.5%
Kolkata (Calcutta)	12,602	11,718	858	6.8%	31	3.6%	12.9%
Mumbai (Bombay)	110,971	88,917	19,653	17.7%	1149	5.8%	69.5%
New Delhi	103,425	79,362	23,991	23.2%	1218	5.1%	64.3%
Totals	474,456	362,411	97,360	20.5%	7,685	7.9%	

Global Statistics Booklet 2003-04 Non- settlement Applications

South East Asia

Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appeals	dispatched
				%			within 1 mth
Bandar S B	1,489	1,424	31	2.1%	0		
Bangkok	35,663	32,976	2,334	6.5%	123	5.3%	66.7%
Hanoi	4,141	3,794	333	8.0%	6	1.8%	50.0%
Hong Kong	7,387	6,808	455	6.2%	35	7.7%	100.0%
Jakarta	14,219	12,723	615	4.3%	14	2.3%	100.0%
Kuala Lumpur	6,582	5,317	584	8.9%	52	8.9%	100.0%
Manila	32,113	25,460	4,810	15.0%	723	15.0%	100.0%
Phnom Penh	193	166	3	1.6%	0	0.0%	
Rangoon	1,691	1,014	626	37.0%	23	3.7%	30.4%
Singapore	5,462	5,091	207	3.8%	7	3.4%	100.0%
Totals	108,940	94,773	9,998	9.2%	983	9.8%	

Southern Africa

Post	Received	Issued	Refused	Refusal	Appeals	% of refusal	% of appeals
				Percentage	Recd	appeals	dispatched
				%			within 1 mth
Gaborone	1,470	1,211	235	16.0%	33	14.0%	72.7%
Harare	26,098	16,209	9,889	37.9%	1149	11.6%	100.0%
Lilongwe	835	567	42	5.0%	1	2.4%	100.0%
Luanda	2,947	2,704	243	8.2%	4	1.6%	50.0%
Lusaka	5,360	4,565	765	14.3%	98	12.8%	100.0%
Maputo	873	784	63	7.2%	3	4.8%	66.7%
Maseru	122	101	21	17.2%	5	23.8%	100.0%
Mbabane	490	406	77	15.7%	2	2.6%	100.0%
Pretoria	32,624	27,994	3,110	9.5%	245	7.9%	19.2%
Windhoek	1,456	1,408	47	3.2%	8	17.0%	75.0%
Totals	72,275	55,949	14,492	20.1%	1548	10.7%	

Global Statistics Booklet 2003-04 Non- settlement Applications

Southern Europe

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 1 mth
Ankara	6,329	6,115	142	2.2%	3	2.1%	100.0%
Athens	1,007	918	89	8.8%	0		
Istanbul	49,415	45,663	3,607	7.3%	85	2.4%	-44.7%
Lisbon	2,676	2,592	77	2.9%	0		
Madrid	7,086	6,473	282	4.0%	2	0.7%	100.0%
Nicosia	7279	6,303	912	12.5%	12	1.3%	100.0%
Valletta	1,081	968	55	5.1%	1	1.8%	0.0%
Totals	67,594	69,032	5,164	7.6%	103	2.0%	

W Indies & Atlantic

Post	Received	Issued	Refused	Refusal Percentage %	Appeals Recd	% of refusal appeals	% of appeals dispatched within 1 mth
Bridgetown	1,396	1,288	91	6.5%	9	9.9%	100.0%
Georgetown	1,801	1,391	370	20.5%	20	5.4%	80.0%
Kingston	25,468	14,746	11,162	43.8%	309	2.8%	87.7%
Nassau	470	424	12	2.6%	0		
Port of Spain	2,327	2,189	137	5.9%	14	10.2%	50.0%
Santo Domingo	1,093	987	76	7.0%	1	1.3%	100.0%
Totals	32,555	21,025	11,848	36.4%	353	3.0%	

Global Statistics Booklet 2003-04 Non- settlement Applications

Western Europe				Refusal	Appeals	% of refusal	% of appeals
Post	Received	Issued	Refused	Percentage	Recd	appeals	dispatched
				%			within 1 mth
Amsterdam	12,635	11,710	511	4.0%	12	2.3%	100.0%
Berlin	501	488	0	0.0%	0		
Berne	91	91	0	0.0%	0		
Brussels	5,582	5,051	35	0.6%	0		
Copenhagen	3,780	3,159	299	7.9%	11	3.7%	100.0%
Dublin	14,484	12,393	1,158	8.0%	39	3.4%	41.0%
Dusseldorf	35,725	32,488	2,070	5.8%	28	1.4%	89.3%
Geneva	11,144	10,223	246	2.2%	12	4.9%	100.0%
Helsinki	1,052	880	43	4.1%	0		
Luxembourg	464	464	0	0.0%	0		
Oslo	4,801	4,400	191	4.0%	1	0.5%	100.0%
Paris	28,118	27,066	978	3.5%	5	0.5%	100.0%
Reykjavik	368	361	5	1.4%	0		
Rome	15,948	13,092	1,045	6.6%	12	1.1%	58.3%
Stockholm	5,079	4,585	185	3.6%	12	6.5%	100.0%
Vienna	3,176	2,885	201	6.3%	26	12.9%	96.2%
Total	142,948	129,336	6,967	4.9%	158	2.3%	

Global Statistics Booklet 2003-04 Non-settlement Performance Indicators

Global Summary Region	Over the counter		% processed in 24 hours	Number waiting for Tier 3 interview
	Processed Tier 1 & 2	Processed in 24 hrs		
Australia & South Pacific	9,347	6,633	71.0%	9
Central Europe & Former Soviet Union	204,791	180,751	88.3%	268
Equatorial Africa	150,639	137,994	91.6%	1,895
Far East	135,326	116,480	86.1%	21
Latin America	20,919	19,368	92.6%	7
Middle East	195,794	181,667	92.8%	101
Near East & Northern Africa	80,612	76,677	95.1%	391
North America	57,882	56,121	97.0%	0
South Asia	315,879	231,740	73.4%	8,557
South East Asia	91,251	80,340	88.0%	525
Southern Africa	48,316	43,898	90.9%	466
Southern Europe	57,508	50,676	88.1%	49
West Indies & Atlantic	13,553	11,986	88.4%	322
Western Europe	114,179	96,945	84.9%	278
Totals*	1,413,161	1,289,956	91.3%	12,889

* For the purposes of determining overall performance against PSA Target for straightforward non-settlement applications, figures from Islamabad and Karachi have been excluded from this calculation due to the restricted visa service offered at these Posts.

Global Statistics Booklet 2003-04 Non-settlement Performance Indicators

Australia & S Pacific Post	Over the counter		%	Tier 3 interviews	Number waiting
	Processed	Processed	Processed	waiting at 31 March 2004	for Tier 3 interview
	Tier 1 & 2	in 24 hrs	in 24 hours	(days)	at 31 March 2004
Canberra	6,274	5,660	90.2%	0	0
Honiara	10	10	100.0%	0	0
Nuku'alofa	14	14	100.0%	0	0
Pt Moresby	91	91	100.0%	0	0
Suva	1,058	20	1.9%	2	9
Vila	8	7	87.5%	0	0
Wellington	1,892	831	43.9%	0	0
Totals	9,347	6,633	71.0%		9

Equatorial Africa Post	Over the counter		%	Tier 3 interviews	Number waiting
	Processed	Processed	processed	waiting at 31 March 2004	for Tier 3 interview
	Tier 1 & 2	in 24 hrs	in 24 hours	(days)	at 31 March 2004
Abidjan	1,758	1,523	86.6%	2	175
Abuja	19,136	17,419	91.0%	0	0
Accra	27,228	24,869	91.3%	0	0
Addis Ababa	3,658	3,658	100.0%	3	5
Antananarivo	288	288	100.0%	2	2
Banjul	3,487	3,073	88.1%	25	240
Dakar	1,155	1,050	90.9%	2	10
Dar Es Salaam	7,652	7,513	98.2%	0	0
Freetown	4,603	4,240	92.1%	14	1,374
Kampala	8,012	7,606	94.9%	0	0
Kigali	183	183	100.0%	0	0
Kinshasa	1,829	1,615	88.3%	0	0
Lagos	54,962	50,232	91.4%	0	0
Nairobi	11,738	10,254	87.4%	0	85
Port Louis	2,505	2,082	83.1%	1	4
Victoria	149	149	100.0%	3	0
Yaounde	2,296	2,240	97.6%	0	0
Totals	150,639	137,994	91.6%		1,895

Global Statistics Booklet 2003-04 Non-settlement Performance Indicators

C Europe & FSU	Over the counter		%	Tier 3 interviews	Number waiting
	Processed	Processed	Processed	waiting at 31 March 2004	for Tier 3 interview
Post	Tier 1 & 2	in 24 hrs	in 24 hours	(days)	at 31 March 2004
Almaty	7,519	6,899	91.8%	7	16
Ashgabat	1,606	1,606	100.0%	0	0
Baku	2,714	2,195	80.9%	1	0
Belgrade	15,360	15,089	98.2%	0	0
Bratislava	16,050	15,537	96.8%	0	0
Bucharest	26,495	24,450	92.3%	0	0
Budapest	1,367	1,281	93.7%	0	0
Ekaterinburg	4,474	4,252	95.0%	0	0
Kiev	21,508	15,382	71.5%	0	0
Minsk	9,185	8,943	97.4%	6	7
Moscow	23,457	22,750	97.0%	0	0
Prague	2,568	2,399	93.4%	15	17
Riga	1,148	946	82.4%	2	10
St Petersburg	13,774	13,086	95.0%	2	5
Sarajevo	3,025	3,001	99.2%	1	0
Skopje	4,355	4,238	97.3%	0	35
Sofia	22,576	13,620	60.3%	0	18
Tallinn	466	410	88.0%	0	0
Tashkent	2,153	1,754	81.5%	0	0
Tbilisi	2,937	2,645	90.1%	10	7
Tirana	3,522	2,958	84.0%	25	140
Vilnius	1,549	1,241	80.1%	0	0
Warsaw	1,453	1,380	95.0%	5	10
Yerevan	986	986	100.0%	3	3
Zagreb	14,544	13,703	94.2%	0	0
Totals	204,791	180,751	88.3%		268

Global Statistics Booklet 2003-04 Non-settlement Performance Indicators

North America Post	Over the counter		%	Tier 3 interviews waiting at 31 March 2004 (days)	Number waiting for Tier 3 interview at 31 March 2004
	Processed Tier 1 & 2	Processed in 24 hrs			
Chicago	7,631	7,289	95.5%	0	0
Los Angeles	11,038	10,643	96.4%	0	0
New York	32,554	31,976	98.2%	1	8
Ottawa	6,659	6,213	93.3%	0	0
Totals	57,882	56,121	97.0%		8

Latin America Post	Over the counter		%	Tier 3 interviews waiting at 31 March 2004 (days)	Number waiting for Tier 3 interview at 31 March 2004
	Processed Tier 1 & 2	Processed in 24 hrs			
Belmopan	63	39	61.9%	0	0
Bogota	10,437	10,437	100.0%	0	0
Brasilia	125	59	47.2%	0	0
Buenos Aires	578	378	65.4%	5	0
Caracas	362	281	77.6%	0	0
Guatemala City	73	73	100.0%	0	0
Havana	1,707	1,181	69.2%	5	5
La Paz	103	103	100.0%	0	0
Lima	3,413	3,400	99.6%	0	0
Managua	13	13	100.0%	0	0
Mexico City	706	677	95.9%	0	0
Montevideo	47	47	100.0%	0	0
Panama City	192	163	84.9%	2	0
Quito	2,313	2,179	94.2%	0	0
Rio de Janeiro	281	252	89.7%	2	2
San Jose	55	55	100.0%	0	0
San Salvador	6	6	100.0%	0	0
Santiago	416	0	0.0%	0	0
Tegucigalpa	29	25	86.2%	0	0
Totals	20,919	19,368	92.6%		7

Global Statistics Booklet 2003-04 Non-settlement Performance Indicators

Middle East Post	Over the counter		%	Tier 3 interviews waiting at 31 March 2004 (days)	Number waiting for Tier 3 interview at 31 March 2004
	Processed Tier 1 & 2	Processed in 24 hrs	Processed in 24 hours		
Abu Dhabi	20,824	20,824	100.0%	0	0
Bahrain	9,538	8,986	94.2%	1	14
Doha	11,561	10,941	94.6%	1	0
Dubai	30,674	29,758	97.0%	0	0
Jedda	17,430	15,960	91.6%	0	1
Kuwait	44,976	44,883	99.8%	12	42
Muscat	11,019	10,121	91.9%	5	32
Riyadh	21,938	20,954	95.5%	2	12
Sana'a	2,775	2,775	100.0%	0	0
Tehran	25,059	16,465	65.7%	0	0
Totals	195,794	181,667	92.8%		101

Far East Post	Over the counter		%	Tier 3 interviews waiting at 31 March 2004 (days)	Number waiting for Tier 3 interview at 31 March 2004
	Processed Tier 1 & 2	Processed in 24 hrs	Processed in 24 hours		
Guangzhou	22,875	18,728	81.9%	0	0
Beijing	49,557	41,264	83.3%	0	0
Pyongyang	25	1	4.0%	0	0
Seoul	4,517	2,293	50.8%	3	3
Shanghai	21,625	17,541	81.1%	0	16
Taipei	32,692	32,692	100.0%	0	0
Tokyo	3,292	3,218	97.8%	1	2
Ulaan Baatar	743	743	100.0%	0	0
Totals	135,326	116,480	86.1%		21

Global Statistics Booklet 2003-04 Non-settlement Performance Indicators

N E & N Africa Post	Over the counter		%	Tier 3 interviews	Number waiting
	Processed Tier 1 & 2	Processed in 24 hrs	Processed in 24 hours	waiting at 31 March 2004 (days)	for Tier 3 interview at 31 March 2004
Algiers	9,525	9,500	99.7%	0	0
Amman	11,981	11,981	100.0%	3	285
Beirut	6,535	6,400	97.9%	5	4
Cairo	20,238	19,727	97.5%	0	0
Casablanca	5,181	4,140	79.9%	7	24
Damascus	5,189	4,670	90.0%	3	58
Jerusalem	1,758	1,681	95.6%	0	0
Khartoum	3,971	3,772	95.0%	2	20
Rabat	512	512	100.0%	0	0
Tel Aviv	1,342	1,261	94.0%	0	0
Tripoli	10,364	9,083	87.6%	0	0
Tunis	4,016	3,950	98.4%	0	0
Totals	80,612	76,677	95.1%		391

South Asia Post	Over the counter		%	Tier 3 interviews	Number waiting
	Processed Tier 1 & 2	Processed in 24 hrs	processed in 24 hours	waiting at 31 March 2004 (days)	for Tier 3 interview at 31 March 2004
Calcutta	11,574	10,587	91.5%	0	0
Chennai (Madras)	41,176	41,176	100.0%	0	2
Colombo	17,434	15,797	90.6%	230	3,917
Dhaka	17,440	17,440	100.0%	0	0
Islamabad	81,458	0		17	2,312
Karachi	1,377	1,320	95.9%	0	0
Kathmandu	2,678	2,678	100.0%	3	90
Mumbai (Bombay)	73,153	73,153	100.0%	2	2,084
New Delhi	69,589	69,589	100.0%	2	152
Totals	315,879	231,740	73.4%		8,557

Global Statistics Booklet 2003-04 Non-settlement Performance Indicators

South East Asia Post	Over the counter		%	Tier 3 interviews	Number waiting
	Processed Tier 1 & 2	Processed in 24 hrs	Processed in 24 hours	waiting at 31 March 2004 (days)	for Tier 3 interview at 31 March 2003
Bandar S B	1,449	1,449	100.0%	2	10
Bangkok	32,888	31,932	97.1%	16	115
Hanoi	2,550	1,365	53.5%	2	5
Hong Kong	7,143	7,143	100.0%	9	25
Jakarta	12,566	10,257	81.6%	10	16
Kuala Lumpur	6,758	2,092	31.0%	*	*
Manila	21,719	21,357	98.3%	3	213
Phnom Penh	168	168	100.0%	3	115
Rangoon	1,006	293	29.1%	7	24
Singapore	5,004	4,284	85.6%	0	2
Totals	91,251	80,340	88.0%		525

Southern Africa Post	Over the counter		%	Tier 3 interviews	Number waiting
	Processed Tier 1 & 2	Processed in 24 hrs	Processed in 24 hours	waiting at 31 March 2003 (days)	for Tier 3 interview at 31 March 2004
Gaborone	1,148	1,060	92.3%	5	12
Harare	15,359	15,155	98.7%	0	0
Lilongwe	439	326	74.3%	2	10
Luanda	2,484	2,368	95.3%	1	7
Lusaka	4,379	3,486	79.6%	0	0
Maputo	790	498	63.0%	2	2
Maseru	78	36	46.2%	*	*
Mbabane	350	202	57.7%	1	0
Pretoria	21,009	18,519	88.1%	1	355
Windhoek	2,280	2,248	98.6%	5	80
Totals	48,316	43,898	90.9%		466

*Statistic not available

Global Statistics Booklet 2003-04 Non-settlement Performance Indicators

Southern Europe		Over the counter		%	Tier 3 interviews	Number waiting
Post	Processed Tier 1 & 2	Processed in 24 hrs	Processed in 24 hours	processed in 24 hours	waiting at 31 March 2004 (days)	for Tier 3 interview at 31 March 2004
Ankara	4,666	4,547	97.4%		5	8
Athens	590	413	70.0%		5	4
Istanbul	37,637	32,201	85.6%		0	0
Lisbon	2,637	2,610	99.0%		1	3
Madrid	5,092	4,634	91.0%		10	12
Nicosia	5,937	5,691	95.9%		0	0
Valletta	949	580	61.1%		5	22
Totals	57,508	50,676	88.1%			49
W I & Atlantic		Over the counter		%	Tier 3 interviews	Number waiting
Post	Processed Tier 1 & 2	Processed in 24 hrs	processed in 24 hours	processed in 24 hours	waiting at 31 March 2004 (days)	for Tier 3 interview at 31 March 2004
Bridgetown	1,145	1,104	96.4%		0	0
Georgetown	1,272	1,272	100.0%		0	0
Kingston	7,578	6,618	87.3%		3	288
Nassau	444	409	92.1%		0	0
Port of Spain	2,152	1,662	77.2%		15	26
Santo Domingo	962	921	95.7%		23	8
Totals	13,553	11,986	88.4%			322

Global Statistics Booklet 2003-04 Non-settlement Performance Indicators

Western Europe Post	Over the counter		%	Tier 3 interviews waiting at 31 March 2004 (days)	Number waiting for Tier 3 interview at 31 March 2004
	Processed Tier 1 & 2	Processed in 24 hrs			
Amsterdam	11,830	10,833	91.6%	5	21
Berlin	171	152	88.9%	0	0
Berne	0	0		0	0
Brussels	5,520	4,626	83.8%	6	6
Copenhagen	2,486	2,029	81.6%	8	4
Dublin	9,051	9,003	99.5%	8	102
Dusseldorf	31,862	22,060	69.2%	0	0
Geneva	7,181	6,885	95.9%	0	0
Helsinki	639	434	67.9%	0	1
Luxembourg	472	472	100.0%	0	0
Oslo	3,111	2,857	91.8%	10	20
Paris	25,842	24,354	94.2%	1	11
Reykjavik	345	304	88.1%	0	0
Rome	10,718	8,417	78.5%	15	94
Stockholm	2,354	2,102	89.3%	5	15
Vienna	2,597	2,417	93.1%	0	4
Totals	114,179	96,945	84.9%		278

Global Statistics Booklet 2003-04 Applications Profile (Visitors, Work Permit, Surinder Singh)

Global Summary Region	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Australia & South Pacific	3,483	3,002	209	6.0%	861	826	1	0.1%	0	0	0	0.0%
Central Europe & Former Soviet Union	223,438	203,280	16,237	7.3%	10,930	10,661	184	1.7%	0	0	0	
Eq. Africa	243,653	148,098	89,502	36.7%	1,981	1,396	542	27.4%	0	0	0	
Far East	106,828	97,408	6,951	6.5%	3,353	2,727	524	15.6%	0	0	0	
Latin America	17,999	16,526	1,269	7.1%	1,112	1,095	5	0.4%	2	2	0	
Middle East	177,322	166,607	7,832	4.4%	1,225	1,174	42	3.4%	0	0	0	
Near East & Northern Africa	87,016	72,727	10,243	11.8%	926	868	46	5.0%	0	0	0	
North America	73,908	70,647	595	0.8%	3,246	3,198	15	0.5%	0	0	0	
South Asia	363,297	292,490	60,072	16.5%	22,027	18,533	3,872	17.6%	0	0	0	
South East Asia	72,582	62,397	6,451	8.9%	5,309	4,697	396	7.5%	0	0	0	
Southern Africa	29,991	20,324	9,177	30.6%	3,764	3,589	98	2.6%	0	0	0	
Southern Europe	60,982	57,206	3,223	5.3%	557	498	25	4.5%	13	13	0	
Ukvisas, London	0	0	0		0	0	0		0	0	0	
West Indies & Atlantic	27,471	16,551	10,852	39.5%	971	831	93	9.6%	0	0	0	
Western Europe	116,882	103,919	6,357	5.4%	1,749	1,712	30	1.7%	70	69	1	1.4%
Totals	1,604,852	1,331,182	228,970	14.3%	58,011	51,805	5,873	10.1%	85	84	1	1.2%

Global Statistics Booklet 2003-04 Applications Profile (Visitors, Work Permit, Surinder Singh)

Australia & S Pacific	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Canberra	1,870	1,709	22	1.2%	653	626	0	0.0%	0	0	0	
Honiara	3	3	0	0.0%	0	0	0		0	0	0	
Nuku'alofa	5	3	2	40.0%	0	0	0		0	0	0	
Pt Moresby	80	79	1	1.3%	0	0	0		0	0	0	
Suva	943	779	115	12.2%	6	6	0	0.0%	0	0	0	
Vila	3	3	0	0.0%	0	0	0		0	0	0	
Wellington	579	426	69	11.9%	202	194	1	0.5%	0	0	0	
Totals	3,483	3,002	209	6.0%	861	826	1	0.1%	0	0	0	0.0%
Equatorial Africa	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Abidjan	3,146	2,143	448	14.2%	22	12	10	45.5%	0	0	0	
Abuja	31,039	20,424	10,560	34.0%	35	27	5	14.3%	0	0	0	
Accra	65,327	28,382	36,077	55.2%	700	396	272	38.9%	0	0	0	
Addis Ababa	4,253	3,321	335	7.9%	32	56	4	12.5%	0	0	0	
Antananarivo	272	264	8	2.9%	9	9	0	0.0%	0	0	0	
Banjul	5,658	3,719	1,801	31.8%	10	8	2	20.0%	0	0	0	
Dakar	1,905	1,124	381	20.0%	81	81	0	0.0%	0	0	0	
Dar Es Salaam	7,173	5,802	1,269	17.7%	25	25	0	0.0%	0	0	0	
Freetown	6,289	4,996	1,059	16.8%	24	23	1	4.2%	0	0	0	
Kampala	17,202	7,498	9,468	55.0%	48	38	9	18.8%	0	0	0	
Kigali	0	0	0		0	0	0		0	0	0	
Kinshasa	2,278	1,490	741	32.5%	222	71	148	66.7%	0	0	0	
Lagos	76,872	53,033	22,629	29.4%	181	147	32	17.7%	0	0	0	
Nairobi	16,882	12,178	3,356	19.9%	481	412	42	8.7%	0	0	0	
Port Louis	1,338	1,152	139	10.4%	41	41	0	0.0%	0	0	0	
Victoria	99	87	12	12.1%	3	3	0	0.0%	0	0	0	
Younde	3,920	2,485	1,219	31.1%	67	47	17	25.4%	0	0	0	
Totals	243,653	148,098	89,502	36.7%	1,981	1,396	542	27.4%	0	0	0	0.0%

Global Statistics Booklet 2003-04 Applications Profile (Visitors, Work Permit, Surinder Singh)

C Europe & FSU	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Almaty	5,099	4,859	113	2.2%	59	51	1	1.7%	0	0	0	0.0%
Ashgabat	1,494	1,478	16	1.1%	5	5	0	0.0%	0	0	0	0.0%
Baku	2,809	2,738	67	2.4%	133	131	0	0.0%	0	0	0	0.0%
Belgrade	13,054	12,696	298	2.3%	135	135	0	0.0%	0	0	0	0.0%
Bratislava	10,878	10,172	388	3.6%	294	278	3	1.0%	0	0	0	0.0%
Bucharest	25,391	20,968	3,435	13.5%	1,029	974	30	2.9%	0	0	0	0.0%
Budapest	1,029	926	82	8.0%	23	23	0	0.0%	0	0	0	0.0%
Ekaterinburg	3,754	3,659	88	2.3%	39	38	1	2.6%	0	0	0	0.0%
Kiev	17,771	13,102	4,106	23.1%	1,692	1,685	1	0.1%	0	0	0	0.0%
Minsk	8,617	8,470	130	1.5%	305	298	7	2.3%	0	0	0	0.0%
Moscow	71,627	68,272	2,649	3.7%	995	943	52	5.2%	0	0	0	0.0%
Prague	2,017	1,715	123	6.1%	19	19	0	0.0%	0	0	0	0.0%
Riga	1,214	1,069	145	11.9%	53	52	1	1.9%	0	0	0	0.0%
St Petersburg	12,562	12,160	363	2.9%	981	979	2	0.2%	0	0	0	0.0%
Sarajevo	2,807	2,726	81	2.9%	18	17	1	5.6%	0	0	0	0.0%
Skopje	5,079	4,086	906	17.8%	58	55	6	10.3%	0	0	0	0.0%
Sofia	15,501	13,361	1,759	11.3%	4,724	4,632	66	1.4%	0	0	0	0.0%
Tallinn	360	298	53	14.7%	9	6	3	33.3%	0	0	0	0.0%
Tashkent	1,669	1,398	249	14.9%	52	45	6	11.5%	0	0	0	0.0%
Tbilisi	2,253	2,144	109	4.8%	102	102	0	0.0%	0	0	0	0.0%
Tirana	2,779	2,102	522	18.8%	67	62	2	3.0%	0	0	0	0.0%
Vilnius	691	547	144	20.8%	3	3	0	0.0%	0	0	0	0.0%
Warsaw	981	710	228	23.2%	14	11	2	14.3%	0	0	0	0.0%
Yerevan	955	819	116	12.1%	15	13	0	0.0%	0	0	0	0.0%
Zagreb	13,047	12,805	67	0.5%	106	104	0	0.0%	0	0	0	0.0%
Totals	223,438	203,280	16,237	7.3%	10,930	10,661	184	1.7%	0	0	0	0.0%

Global Statistics Booklet 2003-04 Applications Profile (Visitors, Work Permit, Surinder Singh)

N America	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Chicago	9,695	9,329	109	1.1%	292	289	1	0.3%	0	0	0	
Los Angeles	18,428	17,216	71	0.4%	1,620	1,605	1	0.1%	0	0	0	
New York	35,802	34,614	329	0.9%	1,098	1,079	13	1.2%	0	0	0	
Ottawa	9,983	9,488	86	0.9%	236	225	0	0.0%	0	0	0	
Totals	73,908	70,647	595	0.8%	3,246	3,198	15	0.5%	0	0	0	0.0%
Latin America	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Belmopan	28	28	0	0.0%	15	15	0	0.0%	0	0	0	
Bogota	10,354	9,315	967	9.3%	199	198	1	0.5%	0	0	0	
Brasilia	73	72	0	0.0%	8	8	0	0.0%	0	0	0	
Buenos Aires	127	124	3	2.4%	41	41	0	0.0%	0	0	0	
Caracas	174	162	11	6.3%	57	56	1	1.8%	0	0	0	
Guatemala City	32	32	0	0.0%	2	2	0	0.0%	0	0	0	
Havana	1,382	1,400	9	0.7%	267	267	0	0.0%	0	0	0	
La Paz	53	51	1	1.9%	11	10	0	0.0%	2	2	0	
Lima	3,085	2,919	166	5.4%	19	19	0	0.0%	0	0	0	
Managua	*	*	*		*	*	*		*	*	*	
Mexico City	306	292	8	2.6%	122	121	0	0.0%	0	0	0	
Montevideo	15	11	4	26.7%	19	18	1	5.3%	0	0	0	
Panama City	40	38	2	5.0%	2	2	0	0.0%	0	0	0	
Quito	1,704	1,610	80	4.7%	26	23	1	3.8%	0	0	0	
Rio de Janeiro	321	168	18	5.6%	264	255	1	0.4%	0	0	0	
San Jose	60	59	0	0.0%	4	4	0	0.0%	0	0	0	
San Salvador	1	1	0	0.0%	0	0	0		0	0	0	
Santiago	244	244	0	0.0%	55	55	0	0.0%	0	0	0	
Tegucigalpa	0	0	0		1	1	0	0.0%	0	0	0	
Totals	17,999	16,526	1,269	7.1%	1,112	1,095	5	0.4%	2	2	0	0.0%

Global Statistics Booklet 2003-04 Applications Profile (Visitors, Work Permit, Surinder Singh)

Mid. East	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Abu Dhabi	21,609	19,827	1,620	7.5%	37	37	1	2.7%	0	0	0	
Bahrain	8,936	8,387	130	1.5%	145	132	10	6.9%	0	0	0	
Doha	9,462	9,131	239	2.5%	29	27	2	6.9%	0	0	0	
Dubai	30,125	28,296	1,419	4.7%	607	594	10	1.6%	0	0	0	
Jedda	14,138	13,109	381	2.7%	102	95	4	3.9%	0	0	0	
Kuwait	42,245	41,105	744	1.8%	43	34	8	18.6%	0	0	0	
Muscat	8,560	8,371	104	1.2%	71	69	3	4.2%	0	0	0	
Riyadh	16,731	16,117	345	2.1%	100	96	3	3.0%	0	0	0	
Sana'a	2,563	2,563	0	0.0%	4	4	0	0.0%	0	0	0	
Tehran	22,953	19,701	2,850	12.4%	87	86	1	1.1%	0	0	0	
Totals	177,322	166,607	7,832	4.4%	1,225	1,174	42	3.4%	0	0	0	0.0%
Far East	Visitor				Work Permit				Surinder Singh			
Post	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Guangzhou	21,944	19,934	1,687	7.7%	953	544	322	33.8%	0	0	0	
Beijing (Peking)	37,677	32,731	3,324	8.8%	790	690	114	14.4%	0	0	0	
Pyongyang	51	51	0	0.0%	0	0	0		0	0	0	
Seoul	742	499	215	29.0%	351	333	5	1.4%	0	0	0	
Shanghai	18,144	16,504	1,215	6.7%	429	356	61	14.2%	0	0	0	
Taipei	24,838	24,838	0	0.0%	81	81	0	0.0%	0	0	0	
Tokyo	2,304	2,128	105	4.6%	675	669	2	0.3%	0	0	0	
Ulaan Baatar	1,128	723	405	35.9%	74	54	20	27.0%	0	0	0	
Totals	106,828	97,408	6,951	6.5%	3,353	2,727	524	15.6%	0	0	0	0.0%

Global Statistics Booklet 2003-04 Applications Profile (Visitors, Work Permit, Surinder Singh)

NE & N. Africa	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Algiers	14,171	10,196	3,975	28.1%	49	49	0	0.0%	0	0	0	
Amman	11,772	10,422	453	3.8%	110	108	1	0.9%	0	0	0	
Beirut	7,380	6,673	645	8.7%	132	130	15	11.4%	0	0	0	
Cairo	21,397	18,273	2,388	11.2%	157	127	3	1.9%	0	0	0	
Casablanca	6,005	4,222	577	9.6%	75	58	16	21.3%	0	0	0	
Damascus	5,614	4,672	492	8.8%	15	17	0	0.0%	0	0	0	
Jerusalem	1,519	1,430	89	5.9%	10	10	0	0.0%	0	0	0	
Khartoum	4,815	4,048	317	6.6%	7	7	0	0.0%	0	0	0	
Rabat	512	512	0	0.0%	0	0	0	0.0%	0	0	0	
Tel Aviv	567	457	53	9.3%	312	311	0	0.0%	0	0	0	
Tripoli	9,087	8,292	687	7.6%	31	34	0	0.0%	0	0	0	
Tunis	4,177	3,530	567	13.6%	28	17	11	39.3%	0	0	0	
Totals	87,016	72,727	10,243	11.8%	926	868	46	5.0%	0	0	0	0.0%

Post	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
South Asia												
Chennai (Madras)	56,861	45,774	4,334	7.6%	5,723	5,359	818	14.3%	0	0	0	
Colombo	18,871	14,514	3,193	16.9%	290	253	30	10.3%	0	0	0	
Dhaka	24,839	14,781	9,839	39.6%	3,033	2,140	912	30.1%	0	0	0	
Islamabad	82,049	69,606	9,031	11.0%	4,164	2,969	1,028	24.7%	0	0	0	
Karachi	1,517	1,516	1	0.1%	13	13	0	0.0%	0	0	0	
Kathmandu	3,502	2,079	1,377	39.3%	147	87	57	38.8%	0	0	0	
Kolkata (Calcutta)	10,038	9,476	478	4.8%	751	691	53	7.1%	0	0	0	
Mumbai (Bombay)	81,088	67,248	13,162	16.2%	4,651	4,360	429	9.2%	0	0	0	
New Delhi	84,532	67,496	18,657	22.1%	3,255	2,661	545	16.7%	0	0	0	
Totals	363,297	292,490	60,072	16.5%	22,027	18,533	3,872	17.6%	0	0	0	0.0%

Global Statistics Booklet 2003-04 Applications Profile (Visitors, Work Permit, Surinder Singh)

South East Asia	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Bandar S B	434	374	29	6.7%	3	3	0	0.0%	0	0	0	
Bangkok	26,645	23,642	1,394	5.2%	716	613	131	18.3%	0	0	0	
Hanoi	2,762	2,649	155	5.6%	161	61	46	28.6%	0	0	0	
Hong Kong	3,836	3,462	295	7.7%	852	816	34	4.0%	0	0	0	
Jakarta	12,774	12,014	523	4.1%	164	152	12	7.3%	0	0	0	
Kuala Lumpur	1,163	945	97	8.3%	266	125	50	18.8%	0	0	0	
Manila	20,964	15,664	3,747	17.9%	2,925	2,714	119	4.1%	0	0	0	
Phnom Penh	166	142	1	0.6%	2	2	0	0.0%	0	0	0	
Rangoon	760	627	95	12.5%	3	2	0	0.0%	0	0	0	
Singapore	3,078	2,878	115	3.7%	217	209	4	1.8%	0	0	0	
Totals	72,582	62,397	6,451	8.9%	5,309	4,697	396	7.5%	0	0	0	0.0%

Southern Africa	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Gaborone	919	784	133	14.5%	52	52	0	0.0%	0	0	0	
Harare	18,196	10,900	7,296	40.1%	412	393	19	4.6%	0	0	0	
Lilongwe	309	243	13	4.2%	89	79	0	0.0%	0	0	0	
Luanda	2,381	2,183	198	8.3%	32	26	6	18.8%	0	0	0	
Lusaka	3,909	3,414	433	11.1%	567	554	17	3.0%	0	0	0	
Maputo	776	700	52	6.7%	7	7	0	0.0%	0	0	0	
Maseru	73	57	10	13.7%	3	4	0	0.0%	0	0	0	
Mbabane	181	153	26	14.4%	17	17	0	0.0%	0	0	0	
Pretoria	3,063	1,720	1,003	32.7%	2,546	2,418	56	2.2%	0	0	0	
Windhoek	184	170	13	7.1%	39	39	0	0.0%	0	0	0	
Totals	29,991	20,324	9,177	30.6%	3,764	3,589	98	2.6%	0	0	0	0.0%

Global Statistics Booklet 2003-04 Applications Profile (Visitors, Work Permit, Surinder Singh)

Southern Europe	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Ankara	5,090	4,914	129	2.5%	26	25	1	3.8%	0	0	0	
Athens	809	721	88	10.9%	4	4	0	0.0%	6	6	0	
Istanbul	42,301	40,251	1,989	4.7%	368	341	23	6.3%	0	0	0	
Lisbon	1,197	1,048	68	5.7%	45	45	0	0.0%	7	7	0	
Madrid	4,994	4,386	281	5.6%	71	41	0	0.0%	0	0	0	
Nicosia	5,818	5,198	620	10.7%	20	19	1	5.0%	0	0	0	
Valletta	773	688	48	6.2%	23	23	0	0.0%	0	0	0	
Totals	60,982	57,206	3,223	5.3%	557	498	25	4.5%	13	13	0	0.0%

W Indies & Atlantic	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Bridgetown	776	708	52	6.7%	4	4	0	0.0%	0	0	0	
Georgetown	1,342	1,001	303	22.6%	150	139	11	7.3%	0	0	0	
Kingston	23,552	13,222	10,412	44.2%	697	583	82	11.8%	0	0	0	
Nassau	*	*	*		*	*	*		*	*	*	
Port of Spain	762	673	11	1.4%	97	82	0	0.0%	0	0	0	
Santo Domingo	1,039	947	74	7.1%	23	23	0	0.0%	0	0	0	
Totals	27,471	16,551	10,852	39.5%	971	831	93	9.6%	0	0	0	0.0%

* Statistics unavailable

Global Statistics Booklet 2003-04 Applications Profile (Visitors, Work Permit, Surinder Singh)

Western Europe Post	Visitor				Work Permit				Surinder Singh			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Amsterdam	9,172	8,301	456	5.0%	147	146	1	0.7%	12	12	0	0.0%
Berlin	499	486	0	0.0%	1	1	0	0.0%	0	0	0	
Berne	91	91	0	0.0%	0	0	0		0	0	0	
Brussels	3,863	3,453	27	0.7%	94	94	0	0.0%	14	14	0	0.0%
Copenhagen	3,598	3,010	297	8.3%	39	38	1	2.6%	1	1	0	0.0%
Dublin	12,714	10,780	1,061	8.3%	333	322	5	1.5%	4	3	1	25.0%
Dusseldorf	27,466	24,443	1,931	7.0%	440	431	14	3.2%	28	28	0	0.0%
Geneva	9,259	8,375	233	2.5%	72	67	3	4.2%	0	0	0	
Helsinki	781	641	35	4.5%	20	19	0	0.0%	3	3	0	0.0%
Luxembourg	302	302	0	0.0%	26	26	0	0.0%	2	2	0	0.0%
Oslo	3,499	3,141	176	5.0%	31	30	0	0.0%	0	0	0	
Paris	25,615	23,129	893	3.5%	439	434	5	1.1%	1	1	0	0.0%
Reykjavik	304	299	5	1.6%	1	1	0	0.0%	0	0	0	
Rome	13,529	11,871	967	7.1%	59	56	1	1.7%	0	0	0	
Stockholm	3,909	3,503	148	3.8%	18	18	0	0.0%	2	2	0	0.0%
Vienna	2,281	2,094	128	5.6%	29	29	0	0.0%	3	3	0	0.0%
Total	116,882	103,919	6,357	5.4%	1,749	1,712	30	1.7%	70	69	1	1.4%

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

Global Summary - Students, Au Pairs, Working Holiday Makers

Region	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Australia & South Pacific	587	514	23	3.9%	0	0	0	0.0%	25,947	24,996	66	0.3%
Central Europe & Former Soviet Union	27,817	21,590	6,426	23.1%	4,158	3,499	430	10.3%	145	110	26	17.9%
Eq. Africa	33,011	13,328	17,620	53.4%	6	0	5	83.3%	2,729	1,883	900	33.0%
Far East	49,257	36,440	12,353	25.1%	0	0	0	0.0%	559	554	10	1.8%
Latin America	5,215	3,918	1,281	24.6%	1	1	0	0.0%	54	53	0	0.0%
Middle East	11,782	10,667	958	8.1%	0	0	0	0.0%	83	47	34	41.0%
Near East & Northern Africa	7,567	5,994	1,571	20.8%	4	0	4	100.0%	43	34	5	11.6%
North America	2,671	2,529	36	1.3%	0	0	0	0.0%	5,588	5,389	39	0.7%
South Asia	58,199	29,211	25,749	44.2%	0	0	0	0.0%	12,338	2,257	7,718	62.6%
South East Asia	13,985	11,974	1,674	12.0%	0	0	0	0.0%	2,503	1,793	318	12.7%
Southern Africa	3,980	2,055	1,783	44.8%	0	0	0	0.0%	25,066	20,720	2,141	8.5%
Southern Europe	6,549	4,926	1,611	24.6%	1,185	850	339	28.6%	236	229	6	2.5%
UKvisas, London	0	0	0		0	0	0		0	0	0	
West Indies & Atlantic	1,452	836	592	40.8%	1	1	0	0.0%	1,114	899	309	27.7%
Western Europe	2,958	2,556	375	12.7%	24	20	2	8.3%	995	858	78	7.8%
Totals	225,030	146,538	72,052	32.0%	5,379	4,371	780	14.5%	77,400	59,822	11,650	15.1%

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

Australia & S Pacific	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Canberra	446	412	2	0.4%	0	0	0	0%	20,879	20,073	20	0.1%
Honiara	3	3	0	0.0%	0	0	0	0%	4	4	0	0.0%
Nuku'alofa	0	0	0	0.0%	0	0	0	0%	14	12	2	14.3%
Port Moresby	2	1	1	50.0%	0	0	0	0%	2	0	2	100.0%
Suva	20	20	0	0.0%	0	0	0	0%	16	4	12	75.0%
Vila	0	0	0	0.0%	0	0	0	0%	2	2	0	0.0%
Wellington	116	78	20	17.2%	0	0	0	0%	5,030	4,901	30	0.6%
Total	587	514	23	3.9%	0	0	0	0.0%	25,947	24,996	66	0.3%

Equatorial Africa	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Abidjan	1,588	527	778	0.0%	0	0	0	0%	0	0	0	0.0%
Abuja	2,915	1,469	1,520	52.1%	0	0	0	0%	28	9	20	71.4%
Accra	9,230	2,804	6,069	65.8%	0	0	0	0%	2367	1532	712	30.1%
Addis Ababa	288	215	60	20.8%	0	0	0	0%	2	2	0	0.0%
Antananarivo	45	30	15	33.3%	0	0	0	0%	0	0	0	0.0%
Banjul	1,302	537	745	57.2%	0	0	0	0%	3	3	1	33.3%
Dakar	222	83	139	62.6%	0	0	0	0%	0	0	0	0.0%
Dar Es Salaam	1,547	805	719	46.5%	0	0	0	0%	8	5	3	37.5%
Freetown	1,404	467	932	66.4%	1	0	1	100.0%	4	1	2	50.0%
Kampala	3,364	1,174	2,171	64.5%	0	0	0	0%	34	8	25	73.5%
Kigali	0	0	0	0.0%	0	0	0	0%	0	0	0	0.0%
Kinshasa	186	64	124	66.7%	0	0	0	0%	0	0	0	0.0%
Lagos	5,848	2,685	3,022	51.7%	2	0	2	100.0%	92	38	53	57.6%
Nairobi	2,798	1,190	469	16.8%	0	0	0	0%	58	227	29	50.0%
Port Louis	1,276	1,010	159	12.5%	0	0	0	0%	85	46	33	38.8%
Victoria	3	3	0	0.0%	0	0	0	0%	16	11	1	6.3%
Yaounde	995	265	698	70.2%	3	0	2	66.7%	32	1	21	65.6%
Total	33,011	13,328	17,620	53.4%	6	0	5	83.3%	2,729	1,883	900	33.0%

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

C Europe & FSU	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Almaty	2,084	1,715	347	16.7%	0	0	0	0.0%	0	0	0	0.0%
Ashgabat	156	129	27	17.3%	0	0	0	0.0%	0	0	0	0.0%
Baku	410	385	23	5.6%	1	1	0	0.0%	1	1	0	0.0%
Belgrade	1,196	1,102	93	7.8%	3	1	2	66.7%	5	3	1	20.0%
Bratislava	1,995	1,725	235	11.8%	2,326	2,092	114	4.9%	2	1	0	0.0%
Bucharest	714	517	162	22.7%	1,267	1,010	145	11.4%	5	5	0	0.0%
Budapest	166	133	32	19.3%	22	18	2	9.1%	12	9	1	8.3%
Ekaterinburg	1,015	852	156	15.4%	0	0	0	0.0%	3	1	2	66.7%
Kiev	3,107	1,895	1,318	42.4%	0	0	0	0.0%	3	3	0	0.0%
Minsk	754	564	282	37.4%	0	0	0	0.0%	0	0	0	0.0%
Moscow	8,397	7,125	1,328	15.8%	0	0	0	0.0%	32	20	12	37.5%
Prague	563	553	6	1.1%	26	27	0	0.0%	24	22	0	0.0%
Riga	202	157	45	22.3%	2	2	0	0.0%	0	0	0	0.0%
St Petersburg	1,026	923	103	10.0%	0	0	0	0.0%	0	0	0	0.0%
Sarajevo	183	164	19	10.4%	36	35	1	2.8%	1	1	0	0.0%
Skopje	246	181	62	25.2%	74	43	30	40.5%	0	0	0	0.0%
Sofia	962	619	418	43.5%	251	136	124	49.4%	2	2	0	0.0%
Tallinn	95	62	33	34.7%	3	2	0	0.0%	1	1	0	0.0%
Tashkent	2,227	1,026	1,199	53.8%	0	0	0	0.0%	0	0	0	0.0%
Tbilisi	995	740	255	25.6%	0	0	0	0.0%	26	21	4	15.4%
Tirana	283	191	81	28.6%	0	0	0	0.0%	0	0	0	0.0%
Vilnius	190	138	52	27.4%	1	1	0	0.0%	2	2	0	0.0%
Warsaw	166	79	87	52.4%	9	5	4	44.4%	18	12	5	27.8%
Yerevan	70	33	34	48.6%	0	0	0	0.0%	0	0	0	0.0%
Zagreb	615	582	29	4.7%	137	126	8	5.8%	8	6	1	12.5%
Total	27,817	21,590	6,426	23.1%	4,158	3,499	430	10.3%	145	110	26	17.9%

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

Far East	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Guangzhou	6,193	3,956	2,109	34.1%	0	0	0	0.0%	0	0	0	0.0%
Beijing (Peking)	22,828	14,469	8,290	36.3%	0	0	0	0.0%	3	3	0	0.0%
Pyongyang	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Seoul	3,255	3,026	128	3.9%	0	0	0	0.0%	45	46	2	4.4%
Shanghai	6,487	5,219	1,155	17.8%	0	0	0	0.0%	7	7	0	0.0%
Taipei	6,845	6,845	0	0.0%	0	0	0	0.0%	13	13	0	0.0%
Tokyo	2,784	2,693	38.0	1.4%	0	0	0	0.0%	491	485	8	1.6%
Ulaan Baatar	865	232	633	73.2%	0	0	0	0.0%	0	0	0	0.0%
Total	49,257	36,440	12,353	25.1%	0	0	0	0.0%	559	554	10	1.8%

Middle East	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Abu Dhabi	1,346	1,336	22	1.6%	0	0	0	0.0%	11	9	1	9.1%
Bahrain	948	903	31	3.3%	0	0	0	0.0%	4	2	2	50.0%
Doha	548	513	32	5.8%	0	0	0	0.0%	2	0	2	100.0%
Dubai	1,327	1,159	162	12.2%	0	0	0	0.0%	45	23	22	48.9%
Jedda	1,758	1,590	105	6.0%	0	0	0	0.0%	6	2	3	50.0%
Kuwait	1,040	964	62	6.0%	0	0	0	0.0%	4	3	1	25.0%
Muscat	1,192	1,170	15	1.3%	0	0	0	0.0%	2	0	2	100.0%
Riyadh	1,878	1,805	58	3.1%	0	0	0	0.0%	9	8	1	11.1%
Sana'a	252	250	2	0.8%	0	0	0	0.0%	0	0	0	0.0%
Tehran	1,493	977	469	31.4%	0	0	0	0.0%	0	0	0	0.0%
Total	11,782	10,667	958	8.1%	0	0	0	0.0%	83	47	34	41.0%

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

Latin America Post	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Belmopan	2	1	1	50.0%	0	0	0	0.0%	3	3	0	0.0%
Bogota	3,385	2,329	1,086	32.1%	0	0	0	0.0%	0	0	0	0.0%
Brasilia	1	1	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Buenos Aires	129	125	4	3.1%	0	0	0	0.0%	15	15	0	0.0%
Caracas	94	79	12	12.8%	0	0	0	0.0%	0	0	0	0.0%
Guatemala City	23	23	0	0.0%	0	0	0	0.0%	4	4	0	0.0%
Havana	32	28	4	12.5%	0	0	0	0.0%	0	0	0	0.0%
La Paz	44	42	3	6.8%	0	0	0	0.0%	5	5	0	0.0%
Lima	343	302	41	12.0%	0	0	0	0.0%	5	5	0	0.0%
Managua	*	*	*		*	*	*		*	*	*	
Mexico City	183	157	19	10.4%	0	0	0	0.0%	5	5	0	0.0%
Montevideo	20	20	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Panama City	4	4	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Quito	446	387	70	15.7%	0	0	0	0.0%	0	0	0	0.0%
Rio de Janeiro	239	150	41	17.2%	1	1	0	0.0%	5	4	0	0.0%
San Jose	10	10	0	0.0%	0	0	0	0.0%	4	4	0	0.0%
San Salvador	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Santiago	260	260	0	0.0%	0	0	0	0.0%	8	8	0	0.0%
Tegucigalpa	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Total	5,215	3,918	1,281	24.6%	1	1	0	0.0%	54	53	0	0.0%

* Statistics unavailable

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

NE & N. Africa	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Algiers	400	282	117	29.3%	0	0	0	0.0%	1	0	1	100.0%
Amman	963	906	49	5.1%	0	0	0	0.0%	2	2	0	0.0%
Beirut	439	348	89	20.3%	0	0	0	0.0%	5	1	1	20.0%
Cairo	449	336	113	25.2%	1	0	1	100.0%	7	7	0	0.0%
Casablanca	416	315	101	24.3%	3	0	3	100.0%	0	0	0	0.0%
Damascus	783	500	240	30.7%	0	0	0	0.0%	2	1	1	50.0%
Jerusalem	218	138	80	36.7%	0	0	0	0.0%	1	1	0	0.0%
Khartoum	466	384	50	10.7%	0	0	0	0.0%	0	0	0	0.0%
Rabat	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Tel Aviv	188	173	15	8.0%	0	0	0	0.0%	25	22	2	8.0%
Tripoli	2,597	2,029	651	25.1%	0	0	0	0.0%	0	0	0	0.0%
Tunis	648	583	66	10.2%	0	0	0	0.0%	0	0	0	0.0%
Totals	7,567	5,994	1,571	20.8%	4	0	4	100.0%	43	34	5	11.6%

North America	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Chicago	387	373	2	0.5%	0	0	0	0.0%	115	108	7	6.1%
Los Angeles	504	461	6	1.2%	0	0	0	0.0%	183	165	0	0.0%
New York	1,135	1,083	25	2.2%	0	0	0	0.0%	461	447	9	2.0%
Ottawa	645	612	3	0.5%	0	0	0	0.0%	4,829	4,669	23	0.5%
Total	2,671	2,529	36	1.3%	0	0	0	0.0%	5588	5389	39	0.7%

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

South Asia	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Chennai (Madras)	10,939	4,978	5,798	53.0%	0	0	0	0.0%	632	89	512	81.0%
Colombo	2,561	1,654	951	37.1%	0	0	0	0.0%	4534	962	3510	77.4%
Dhaka	5,334	2,190	3,155	59.1%	0	0	0	0.0%	124	29	102	82.3%
Islamabad	22,449	10,332	9,376	41.8%	0	0	0	0.0%	14	47	0	0.0%
Karachi	28	29	0	0.0%	0	0	0	0.0%	0	0	0	#DIV/0!
Kathmandu	1,275	365	934	73.3%	0	0	0	0.0%	1	1	0	0.0%
Kolkata (Calcutta)	918	660	242	26.4%	0	0	0	0.0%	55	29	23	41.8%
Mumbai (Bombay)	8,703	5,268	3,220	37.0%	0	0	0	0.0%	3542	646	2068	58.4%
New Delhi	5,992	3,735	2,073	34.6%	0	0	0	0.0%	3436	454	1503	43.7%
Totals	58,199	29,211	25,749	44.2%	0	0	0	0.0%	12338	2257	7718	62.6%

South East Asia	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Bandar S B	135	132	0	0.0%	0	0	0	0.0%	3	2	1	33.3%
Bangkok	5,542	5,038	411	7.4%	0	0	0	0.0%	56	50	1	1.8%
Hanoi	1,210	1,077	131	10.8%	0	0	0	0.0%	5	4	0	0.0%
Hong Kong	2,069	1,916	102	4.9%	0	0	0	0.0%	86	71	13	15.1%
Jakarta	766	702	52	6.8%	0	0	0	0.0%	3	3	0	0.0%
Kuala Lumpur	2,081	1,836	135	6.5%	0	0	0	0.0%	2094	1449	270	12.9%
Manila	560	252	274	48.9%	0	0	0	0.0%	1	0	1	100.0%
Phnom Penh	18	17	2	11.1%	0	0	0	0.0%	0	0	0	0.0%
Rangoon	740	220	522	70.5%	0	0	0	0.0%	0	0	0	0.0%
Singapore	864	784	45	5.2%	0	0	0	0.0%	255	214	32	12.5%
Totals	13,985	11,974	1,674	12.0%	0	0	0	0.0%	2503	1793	318	12.7%

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

Southern Africa	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Gaborone	128	83	42	32.8%	0	0	0	0.0%	179	109	64	35.8%
Harare	1,832	656	1,176	64.2%	0	0	0	0.0%	569	356	213	37.4%
Lilongwe	307	171	23	7.5%	0	0	0	0.0%	71	46	6	8.5%
Luanda	323	293	30	9.3%	0	0	0	0.0%	0	0	0	0.0%
Lusaka	731	459	294	40.2%	0	0	0	0.0%	39	22	15	38.5%
Maputo	58	48	8	13.8%	0	0	0	0.0%	6	3	3	50.0%
Maseru	11	6	4	36.4%	0	0	0	0.0%	5	2	2	40.0%
Mbabane	52	42	8	15.4%	0	0	0	0.0%	207	166	40	19.3%
Pretoria	472	234	195	41.3%	0	0	0	0.0%	22,849	19,906	1,767	7.7%
Windhoek	66	63	3	4.5%	0	0	0	0.0%	1,141	110	31	2.7%
Totals	3,980	2,055	1,783	44.8%	0	0	0	0.0%	25,066	20,720	2,141	8.5%

South Europe	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Ankara	565	538	20	3.5%	42	33	6	14.3%	0	0	0	0%
Athens	55	43	12	21.8%	1	1	0	0.0%	9	8	1	11.1%
Istanbul	4,496	3,208	1,291	28.7%	978	709	277	28.3%	18	17	1	5.6%
Lisbon	78	73	5	6.4%	0	0	0	0.0%	23	23	0	0.0%
Madrid	310	305	4	1.3%	1	1	0	0.0%	75	74	1	1.3%
Nicosia	971	695	276	28.4%	162	106	56	34.6%	21	18	3	14.3%
Valletta	74	64	3	4.1%	1	0	0	0.0%	90	89	0	0.0%
Totals	6,549	4,926	1,611	24.6%	1,185	850	339	28.6%	236	229	6	2.5%

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

W Indies & Atlantic	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Bridgetown	62	42	16	25.8%	0	0	0	0.0%	98	76	18	18.4%
Georgetown	96	61	35	36.5%	1	1	0	0.0%	41	29	17	41.5%
Kingston	867	339	519	59.9%	0	0	0	0.0%	481	301	187	38.9%
Nassau	*	*	*		*	*	*		*	*	*	
Port of Spain	410	379	20	4.9%	0	0	0	0.0%	494	493	87	17.6%
Santo Domingo	17	15	2	11.8%	0	0	0	0.0%	0	0	0	0.0%
Totals	1,452	836	592	40.8%	1	1	0	0.0%	1114	899	309	27.7%

* Statistics unavailable

Global Statistics Booklet 2003-04 Applications Profile (Students, Au Pairs, Working Holidaymakers)

W Europe	Students				Au Pairs				Working Holiday Makers			
	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age	Recd	Issued	Refused	Refusal % age
Amsterdam	349	303	38	10.9%	0	0	0	0.0%	186	185	6	3.2%
Berlin	1	1	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Berne	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Brussels	71	54	2	2.8%	0	0	0	0.0%	28	17	2	7.1%
Copenhagen	114	89	29	25.4%	4	2	1	25.0%	20	19	1	5.0%
Dublin	266	205	51	19.2%	1	1	0	0.0%	307	263	24	7.8%
Dusseldorf	463	377	85	18.4%	15	14	1	6.7%	183	155	21	11.5%
Geneva	364	357	8	2.2%	1	1	0	0.0%	26	26	0	0.0%
Helsinki	54	41	7	13.0%	0	0	0	0.0%	4	2	0	0.0%
Luxembourg	10	10	0	0.0%	0	0	0	0.0%	33	33	0	0.0%
Oslo	67	56	8	11.9%	0	0	0	0.0%	26	23	3	11.5%
Paris	636	584	59	9.3%	0	0	0	0.0%	53	44	5	9.4%
Reykjavik	6	6	0	0.0%	0	0	0	0.0%	0	0	0	0.0%
Rome	334	289	56	16.8%	2	1	0	0.0%	33	22	4	12.1%
Stockholm	111	80	26	23.4%	0	0	0	0.0%	66	41	10	15.2%
Vienna	112	104	6	5.4%	1	1	0	0.0%	30	28	2	6.7%
Total	2,958	2,556	375	12.7%	24	20	2	8.3%	995	858	78	7.8%

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

Global Summary Region	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded	Not Unrelated	Privately Funded	Not Unrelated
					Tests Commissioned		As Claimed	
Australia & South Pacific	306	290	1	0.3%	0	0	0	0
Central Europe & Former Soviet Union	407	381	2	0.5%	2	0	1	0
Eq. Africa	505	463	71	14.1%	3,325	298	92	1
Far East	81	79	1	1.2%	0	0	1	0
Latin America	633	608	7	1.1%	0	0	19	0
Middle East	92	91	1	1.1%	469	14	17	2
Near East & Northern Africa	269	268	5	1.9%	154	4	9	0
North America	467	458	0	0.0%	0	0	0	0
South Asia	2,330	1,874	268	11.5%	3,037	104	485	14
South East Asia	177	164	6	3.4%	16	1	19	3
Southern Africa	447	427	2	0.4%	70	6	4	0
Southern Europe	1,124	1,124	2	0.2%	6	2	1	0
UKvisas, London	0	0	0	0.0%	0	0	0	0.0%
West Indies & Atlantic	44	42	0	0.0%	1	0	0	0
Western Europe	15,463	15,172	81	0.5%	8	0	1	0
Totals	22,345	21,441	447	2.0%	7,088	429	649	20

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

Equatorial Africa	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded	Privately Funded		Not Unrelated As Claimed
						Tests Commissioned	Tests Commissioned	Not Unrelated As Claimed	
Abidjan	51	56	2	3.9%	22	0	0	0	
Abuja	20	19	2	10.0%	41	3	14	0	
Accra	147	115	39	26.5%	80	20	57	0	
Addis Ababa	120	104	7	5.8%	1,657	84	6	0	
Antananarivo	0	0	0	0.0%	0	0	0	0	
Banjul	26	22	3	11.5%	192	10	0	0	
Dakar	12	14	3	25.0%	3	0	0	0	
Dar Es Salaam	0	9	2	0.0%	116	7	0	0	
Latin America	13	9	2	15.4%	*	*	0	0	
Kampala	2	6	1	50.0%	441	27	0	0	
Kigali	0	0	0	0.0%	6	1	0	0	
Kinshasa	0	0	0	0.0%	357	128	4	1	
Lagos	57	60	4	7.0%	169	9	9	*	
Nairobi	24	20	3	12.5%	194	0	2	0	
Port Louis	21	21	0	0.0%	0	0	0	0	
Victoria	2	2	0	0.0%	0	0	0	0	
Yaounde	10	6	3	30.0%	47	9	0	0	
Totals	505	463	71	14.1%	3,325	298	92	1	

North America	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded	Privately Funded		No. Unrelated As Claimed
						Tests Commissioned	Tests Commissioned	No. Unrelated As Claimed	
Chicago	46	45	0	0.0%	0	0	0	0	
Los Angeles	102	97	0	0.0%	0	0	0	0	
New York	258	256	0	0.0%	0	0	0	0	
Ottawa	61	60	0	0.0%	0	0	0	0	
Totals	467	458	0	0.0%	0	0	0	0	

* Statistics unavailable

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

Central Europe & FSU Post	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded Tests	Not Unrelated	Privately Funded Tests	Not Unrelated
					Commissioned	As Claimed	Commissioned	As Claimed
Almaty	5	5	0	0.0%	1	0	0	0
Ashgabat	0	0	0	0.0%	0	0	0	0
Baku	4	4	0	0.0%	0	0	0	0
Belgrade	11	11	0	0.0%	0	0	1	0
Bratislava	29	28	0	0.0%	0	0	0	0
Bucharest	30	30	0	0.0%	1	0	0	0
Budapest	32	32	0	0.0%	0	0	0	0
Ekaterinburg	1	1	0	0.0%	0	0	0	0
Latin America	21	15	0	0.0%	0	0	0	0
Minsk	4	3	1	25.0%	0	0	0	0
Moscow	66	66	0	0.0%	0	0	0	0
Prague	20	20	0	0.0%	0	0	0	0
Riga	11	11	0	0.0%	0	0	0	0
St Petersburg	35	35	0	0.0%	0	0	0	0
Sarajevo	0	0	0	0.0%	0	0	0	0
Skopje	4	3	0	0.0%	0	0	0	0
Sofia	20	20	0	0.0%	0	0	0	0
Tallinn	2	2	0	0.0%	0	0	0	0
Tashkent	5	5	0	0.0%	0	0	0	0
Tbilisi	3	3	0	0.0%	0	0	0	0
Tirana	19	17	0	0.0%	0	0	0	0
Vilnius	14	0	0	0.0%	0	0	0	0
Warsaw	51	51	0	0.0%	0	0	0	0
Yerevan	1	1	0	0.0%	0	0	0	0
Zagreb	19	18	1	5.3%	0	0	0	0
Totals	407	381	2	0.5%	2	0	1	0

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

Far East	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded	Not Unrelated	Privately Funded	Not Unrelated
						Tests Commissioned	As Claimed	Tests Commissioned	As Claimed
Guangzhou	14	13	1	7.1%	0	0	0	0	
Beijing (Peking)	7	7	0	0.0%	0	0	0	0	
Pyongyang	0	0	0	0.0%	0	0	0	0	
Seoul	9	9	0	0.0%	0	0	0	0	
Shanghai	12	11	0	0.0%	0	0	1	0	
Taipei	6	6	0	0.0%	0	0	0	0	
Tokyo	33	33	0	0.0%	0	0	0	0	
Ulaan Baatar	0	0	0	0.0%	0	0	0	0	
Latin America									
Totals	81	79	1	1.2%	0	0	1	0	

Middle East	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded	Not Unrelated	Privately Funded	Not Unrelated
						Tests Commissioned	As Claimed	Tests Commissioned	As Claimed
Abu Dhabi	4	4	0	0.0%	0	0	0	0	
Bahrain	14	14	0	0.0%	0	0	0	0	
Doha	10	10	0	0.0%	0	0	0	0	
Dubai	21	21	0	0.0%	1	0	0	0	
Jedda	0	0	0	0.0%	14	2	0	0	
Kuwait	15	14	1	6.7%	0	0	0	0	
Muscat	0	0	0	0.0%	0	0	0	0	
Riyadh	4	4	0	0.0%	2	0	0	0	
Sana'a	3	3	0	0.0%	452	12	17	2	
Tehran	21	21	0	0.0%	0	0	0	0	
Totals	92	91	1	1.1%	469	14	17	2	

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

Latin America	EEA Family Permit				DNA Testing				
	Post	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
						Tests Commissioned	Not Unrelated As Claimed	Tests Commissioned	Not Unrelated As Claimed
Belmopan	2	2	0	0.0%	0	0	0	0	
Bogota	97	93	4	4.1%	0	0	0	0	
Brasilia	0	0	0	0.0%	0	0	0	0	
Buenos Aires	97	97	0	0.0%	0	0	0	0	
Caracas	26	26	0	0.0%	0	0	0	0	
Guatemala City	0	0	0	0.0%	0	0	19	0	
Havana	5	5	0	0.0%	0	0	0	0	
La Paz	6	6	0	0.0%	0	0	0	0	
Latin America	69	67	2	2.9%	0	0	0	0	
Managua	0	0	0		0	0	0	0	
Mexico City	20	20	0	0.0%	0	0	0	0	
Montevideo	2	2	0	0.0%	0	0	0	0	
Panama City	1	1	0	0.0%	0	0	0	0	
Quito	48	47	1	2.1%	0	0	0	0	
Rio de Janeiro	223	205	0	0.0%	0	0	0	0	
San Jose	1	1	0	0.0%	0	0	0	0	
San Salvador	18	18	0	0.0%	0	0	0	0	
Santiago	18	18	0	0.0%	0	0	0	0	
Tegucigalpa	0	0	0	0.0%	0	0	0	0	
Totals	633	608	7	1.1%	0	0	19	0	

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

South East Asia	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
					Tests Commissioned	Not Unrelated As Claimed	Tests Commissioned	Not Unrelated As Claimed
Bandar S B	1	1	0	0.0%	0	0	0	0
Bangkok	35	29	2	5.7%	13	1	0	0
Hanoi	4	3	1	25.0%	0	0	18	2
Hong Kong	39	39	0	0.0%	0	0	0	0
Jakarta	37	35	1	2.7%	0	0	1	1
Kuala Lumpur	0	0	0	0.0%	0	0	0	0
Manila	42	40	2	4.8%	3	0	0	0
Phnom Penh	1	1	0	0.0%	0	0	0	0
Rangoon	0	0	0	0.0%	0	0	0	0
Singapore	18	16	0	0.0%	0	0	0	0
Totals	177	164	6	3.4%	16	1	19	3

Southern Africa	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded		Privately Funded	
					Tests Commissioned	Not Unrelated As Claimed	Tests Commissioned	Not Unrelated As Claimed
Gaborone	3	3	0	0.0%	0	0	0	0
Harare	58	57	1	1.7%	12	0	0	0
Lilongwe	1	1	0	0.0%	0	0	0	0
Luanda	47	47	0	0.0%	0	0	0	0
Lusaka	1	1	0	0.0%	53	6	2	0
Maputo	8	8	0	0.0%	1	0	0	0
Maseru	0	0	0	0.0%	0	0	0	0
Mbabane	0	0	0	0.0%	0	0	0	0
Pretoria	327	308	1	0.3%	4	0	2	0
Windhoek	2	2	0	0.0%	0	0	0	0
Totals	447	427	2	0.4%	70	6	4	0

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

NE & N. Africa	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded	Not Unrelated	Privately Funded	Not Unrelated
					Tests	As Claimed	Tests	As Claimed
Post					Commissioned	As Claimed	Commissioned	As Claimed
Algiers	99	98	1	1.0%	0	0	0	0
Amman	10	10	1	10.0%	n/a	0	0	0
Beirut	9	9	0	0.0%	0	0	0	0
Cairo	37	36	1	2.7%	7	0	0	0
Casablanca	14	15	0	0.0%	0	0	0	0
Damascus	6	7	0	0.0%	128	2	7	0
Jerusalem	7	6	1	14.3%	0	0	0	0
Khartoum	11	11	0	0.0%	19	2	2	0
Rabat	0	0	0	0.0%	0	0	0	0
Tel Aviv	52	53	0	0.0%	0	0	0	0
Tripoli	3	3	0	0.0%	0	0	0	0
Tunis	21	20	1	4.8%	0	0	0	0
Totals	269	268	5	1.9%	154	4	9	0

South Asia	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded	Not Unrelated	Privately Funded	Not Unrelated
					Tests	As Claimed	Tests	As Claimed
Post					Commissioned	As Claimed	Commissioned	As Claimed
Chennai (Madras)	51	51	0	0.0%	2	0	0	0
Colombo	32	29	3	9.4%	24	0	0	0
Dhaka	8	7	0	0.0%	1,443	39	157	7
Islamabad	224	130	9	4.0%	1,299	48	311	6
Karachi	12	10	0	0.0%	0	0	1	1
Kathmandu	2	2	0	0.0%	79	7	0	0
Kolkata (Calcutta)	3	3	0	0.0%	0	0	0	0
Mumbai (Bombay)	1,880	1,543	246	13.1%	183	10	2	0
New Delhi	118	99	10	8.5%	7	0	14	0
Totals	2,330	1,874	268	11.5%	3,037	104	485	14

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

Southern Europe	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded	Not Unrelated	Privately Funded	Not Unrelated
					Tests Commissioned	As Claimed	Tests Commissioned	As Claimed
Ankara	9	9	0	0.0%	0	0	0	0
Athens	166	165	1	0.6%	0	0	0	0
Istanbul	34	32	1	2.9%	6	2	1	0
Lisbon	240	240	0	0.0%	0	0	0	0
Madrid	649	652	0	0.0%	0	0	0	0
Nicosia	24	24	0	0.0%	0	0	0	0
Valletta	2	2	0	0.0%	0	0	0	0
Latin America	1,124	1124	2	0.2%	6	2	1	0
W Indies & Atlantic	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded	Not Unrelated	Privately Funded	Not Unrelated
					Tests Commissioned	As Claimed	Tests Commissioned	As Claimed
Bridgetown	2	2	0	0.0%	0	0	0	0
Georgetown	3	3	0	0.0%	0	0	0	0
Kingston	13	13	0	0.0%	0	0	0	0
Nassau	0	0	0		0	0	0	
Port of Spain	13	11	0	0.0%	1	0	0	0
Santo Domingo	13	13	0	0.0%	0	0	0	0
Totals	44	42	0	0.0%	1	0	0	0

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

Western Europe Post	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded Tests		Privately Funded Tests	
					Commissioned	Not Unrelated As Claimed	Commissioned	Not Unrelated As Claimed
Amsterdam	1,557	1,553	0	0.0%	7	0	0	0
Berlin	0	0	0	0.0%	0	0	0	0
Berne	0	0	0	0.0%	0	0	0	0
Brussels	915	888	3	0.3%	1	0	0	0
Copenhagen	858	830	9	1.0%	0	0	0	0
Dublin	405	384	10	2.5%	0	0	0	0
Dusseldorf	6,058	5,969	9	0.1%	0	0	0	0
Geneva	823	825	0	0.0%	0	0	1	0
Latin America	102	93	1	1.0%	0	0	0	0
Luxembourg	66	66	0	0.0%	0	0	0	0
Oslo	853	840	3	0.4%	0	0	0	0
Paris	2,154	2,151	4	0.2%	0	0	0	0
Reykjavik	36	34	0	0.0%	0	0	0	0
Rome	429	413	1	0.2%	0	0	0	0
Stockholm	746	724	1	0.1%	0	0	0	0
Vienna	461	402	40	8.7%	0	0	0	0
Total	15,463	15,172	81	0.5%	8	0	1	0

Global Statistics Booklet 2003-04 Applications Profile (DNA, EEA, Family Permits)

Australia & S Pacific

Post	EEA Family Permit				DNA Testing			
	Recd	Issued	Refused	Refusal % age	Govt Funded	Not Unrelated	Privately Funded	Not Unrelated
					Tests Commissioned	As Claimed	Tests Commissioned	As Claimed
Canberra	210	207	0	0.0%	0	0	0	0
Honiara	0	0	0	0.0%	0	0	0	0
Nuku'alofa	1	1	0	0.0%	0	0	0	0
Pt Moresby	1	1	0	0.0%	0	0	0	0
Suva	0	0	0	0.0%	0	0	0	0
Vila	0	0	0	0.0%	0	0	0	0
Wellington	94	81	1	1.1%	0	0	0	0
Totals	306	290	1	0.3%	0	0	0	0

Global Statistics Booklet 2003-04 Tier Percentages

Global Summary

Region	Number of UK Applications Resolved at					% of UK Applications Resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Australia & South Pacific	187	35,378	5,521	505	5,582	75.0%	11.8%	1.1%	11.9%
Central Europe & Former Soviet Union	134	203,757	61,105	31,221	5,086	67.6%	20.3%	10.4%	1.7%
Eq. Africa	1,048	121,899	31,598	138,512	8,817	40.4%	10.5%	45.9%	2.9%
Far East	0	114,147	27,633	26,402	1,094	67.4%	16.3%	15.6%	0.6%
Latin America	74	17,492	5,398	4,011	1,472	61.5%	19.0%	14.1%	5.2%
Middle East	1	159,280	36,175	13,607	1,172	75.8%	17.2%	6.5%	0.6%
Near East & Northern Africa	246	61,982	19,271	17,296	2,954	60.9%	18.9%	17.0%	2.9%
North America	700	94,191	12,385	1,341	4,245	83.5%	11.0%	1.2%	3.8%
South Asia	15,643	293,534	15,469	151,800	23,084	58.8%	3.1%	30.4%	4.6%
South East Asia	90	74,171	17,160	16,306	5,589	65.5%	15.1%	14.4%	4.9%
Southern Africa	0	35,727	19,374	16,805	3,857	47.2%	25.6%	22.2%	5.1%
Southern Europe	75	54,236	9,045	9,160	2,633	72.2%	12.0%	12.2%	3.5%
UK Visas	0	0	0	0	0	0.0%	0.0%	0.0%	0.0%
West Indies & Atlantic	0	12,133	2,677	18,064	1,480	35.3%	7.8%	52.6%	4.3%
Western Europe	451	91,334	39,015	9,984	629	64.6%	27.6%	7.1%	0.4%
Totals	18,649	1,369,261	301,826	455,014	67,694	61.9%	13.6%	20.6%	3.1%

Global Statistics Booklet 2003-04 Tier Percentages

Australia & S Pacific

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier 4
Canberra	0	30,162	1,181	90	4,122	84.8%	3.3%	0.3%	11.6%
Honiara	0	4	6	0	1	36.4%	54.5%	0.0%	9.1%
Nuku'alofa	0	4	10	9	4	14.8%	37.0%	33.3%	14.8%
Port Moresby	0	82	19	5	4	74.5%	17.3%	4.5%	3.6%
Suva	0	938	120	190	24	73.7%	9.4%	14.9%	1.9%
Vila	0	5	4	7	0	31.3%	25.0%	43.8%	0.0%
Wellington	187	4,183	4,181	204	1,427	41.1%	41.1%	2.0%	14.0%
Total	187	35,378	5,521	505	5,582	75.0%	11.8%	1.1%	11.9%

Equatorial Africa

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier 4
Abidjan	0	1,417	341	1,912	93	37.7%	9.1%	50.8%	2.5%
Abuja	0	14,071	5,359	14,174	422	41.4%	15.7%	41.7%	1.2%
Accra	74	20,722	6,586	52,512	1,584	25.4%	8.1%	64.4%	1.9%
Addis Ababa	0	2,482	1,176	1,204	2,386	34.2%	16.2%	16.6%	32.9%
Antananarivo	0	236	50	35	5	72.4%	15.3%	10.7%	1.5%
Banjul	0	1,916	1,635	3,632	442	25.1%	21.4%	47.6%	5.8%
Dakar	0	956	413	664	38	46.2%	19.9%	32.1%	1.8%
Dar Es Salaam	894	5,152	1,744	2,747	105	48.4%	16.4%	25.8%	1.0%
Freetown	0	4,194	530	3,026	231	52.5%	6.6%	37.9%	2.9%
Kampala	0	4,817	3,523	14,047	332	21.2%	15.5%	61.8%	1.5%
Kigali	0	183	0	0	0	100.0%	0.0%	0.0%	0.0%
Kinshasa	0	509	1,325	1,460	405	13.8%	35.8%	39.5%	10.9%
Lagos	67	49,900	5,062	32,953	1,553	55.7%	5.7%	36.8%	1.7%
Nairobi	13	11,358	2,647	7,052	872	51.8%	12.1%	32.1%	4.0%
Port Louis	0	2,006	628	528	196	59.7%	18.7%	15.7%	5.8%
Victoria	0	94	45	45	19	46.3%	22.2%	22.2%	9.4%
Yaounde	0	1,886	534	2,521	134	37.2%	10.5%	49.7%	2.6%
Total	1,048	121,899	31,598	138,512	8,817	40.4%	10.5%	45.9%	2.9%

Global Statistics Booklet 2003-04 Tier Percentages

C Europe & FSU

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier 4
Almaty	0.0	6,111	598	664	82	82.0%	8.0%	8.9%	1.1%
Ashgabat	0	1,545	61	68	3	92.1%	3.6%	4.1%	0.2%
Baku	0	2,558	354	301	42	78.6%	10.9%	9.2%	1.3%
Belgrade	5	13,273	1,886	641	141	83.2%	11.8%	4.0%	0.9%
Bratislava	0	8,143	8,215	1,201	159	46.0%	46.4%	6.8%	0.9%
Bucharest	17	15,963	11,381	6,656	491	46.3%	33.0%	19.3%	1.4%
Budapest	0	1,152	215	189	132	68.2%	12.7%	11.2%	7.8%
Ekaterinburg	0	3,079	1,326	289	98	64.3%	27.7%	6.0%	2.0%
Kiev	16	10,638	10,899	4,561	386	40.1%	41.1%	17.2%	1.5%
Minsk	0	8,000	1,185	583	109	81.0%	12.0%	5.9%	1.1%
Moscow	0	73,371	8,449	4,653	507	84.4%	9.7%	5.3%	0.6%
Prague	0	1,875	885	227	292	57.2%	27.0%	6.9%	8.9%
Riga	0	1,055	93	533	83	59.8%	5.3%	30.2%	4.7%
St Petersburg	0	10,530	3,244	629	220	72.0%	22.2%	4.3%	1.5%
Sarajevo	0	2,827	184	146	44	88.3%	5.7%	4.6%	1.4%
Skopje	54	2,869	1,499	1,445	243	47.0%	24.5%	23.6%	4.0%
Sofia	0	19,106	3,925	3,497	388	71.0%	14.6%	13.0%	1.4%
Tallinn	0	338	141	169	44	48.8%	20.4%	24.4%	6.4%
Tashkent	0	1,475	774	1,808	36	36.0%	18.9%	44.2%	0.9%
Tbilisi	0	1,707	1,230	469	17	49.9%	35.9%	13.7%	0.5%
Tirana	0	1,594	1,928	1,301	1,098	26.9%	32.6%	22.0%	18.5%
Vilnius	0	1,347	358	305	0	67.0%	17.8%	15.2%	0.0%
Warsaw	0	418	1,453	489	395	15.2%	52.7%	17.7%	14.3%
Yerevan	0	677	336	217	17	54.3%	26.9%	17.4%	1.4%
Zagreb	42	14,106	486	180	59	94.8%	3.3%	1.2%	0.4%
Total	134	203,757	61,105	31,221	5,086	67.6%	20.3%	10.4%	1.7%

Global Statistics Booklet 2003-04 Tier Percentages

North America

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Chicago	0	13,468	348	224	609	91.9%	2.4%	1.5%	4.2%
Los Angeles	700	20,020	3,088	137	1,109	79.9%	12.3%	0.5%	4.4%
New York	0	48,099	2,065	755	1,743	91.3%	3.9%	1.4%	3.3%
Ottawa	0	12,604	6,884	225	784	61.5%	33.6%	1.1%	3.8%
Total	700	94,191	12,385	1,341	4,245	83.5%	11.0%	1.2%	3.8%

Latin America

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Belmopan	0	28	35	9	9	34.6%	43.2%	11.1%	11.1%
Bogota	0	7,822	3,436	2,860	344	54.1%	23.8%	19.8%	2.4%
Brasilia	0	98	36	2	0	72.1%	26.5%	1.5%	0.0%
Buenos Aires	0	433	151	35	88	61.2%	21.4%	5.0%	12.4%
Caracas	0	215	148	50	85	43.2%	29.7%	10.0%	17.1%
Guatemala City	0	59	18	15	26	50.0%	15.3%	12.7%	22.0%
Havana	0	1,747	62	38	35	92.8%	3.3%	2.0%	1.9%
La Paz	0	86	43	8	13	57.3%	28.7%	5.3%	8.7%
Lima	0	2,559	808	424	106	65.7%	20.7%	10.9%	2.7%
Managua	*	*	*	*	*	*	*	*	*
Mexico City	0	610	96	63	166	65.2%	10.3%	6.7%	17.8%
Montevideo	0	21	26	9	7	33.3%	41.3%	14.3%	11.1%
Panama City	0	144	48	24	4	65.5%	21.8%	10.9%	1.8%
Quito	74	2,073	253	292	70	75.1%	9.2%	10.6%	2.5%
Rio de Janeiro	0	857	184	149	421	53.2%	11.4%	9.2%	26.1%
San Jose	0	10	49	29	30	8.5%	41.5%	24.6%	25.4%
San Salvador	0	1	0	0	0	100.0%	0.0%	0.0%	0.0%
Santiago	0	729	4	4	68	90.6%	0.5%	0.5%	8.4%
Tegucigalpa	0	0	1	0	0	0.0%	100.0%	0.0%	0.0%
Total	74	17,492	5,398	4,011	1,472	61.5%	19.0%	14.1%	5.2%

* Statistics unavailable

Global Statistics Booklet 2003-04 Tier Percentages

Middle East

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Abu Dhabi	0	18,512	1,969	2,088	80	81.7%	8.7%	9.2%	0.4%
Bahrain	1	7,863	2,403	371	41	73.6%	22.5%	3.5%	0.4%
Doha	0	10,372	1,189	491	16	85.9%	9.9%	4.1%	0.1%
Dubai	0	27,213	3,737	2,523	57	81.2%	11.1%	7.5%	0.2%
Jedda	0	756	16,674	965	96	4.1%	90.2%	5.2%	0.5%
Kuwait	0	43,216	1,760	1,391	37	93.1%	3.8%	3.0%	0.1%
Muscat	0	9,242	1,836	359	15	80.7%	16.0%	3.1%	0.1%
Riyadh	0	18,209	4,793	548	62	77.1%	20.3%	2.3%	0.3%
Sana'a	0	2,724	2	0	388	87.5%	0.1%	0.0%	12.5%
Tehran	0	21,173	1,812	4,871	380	75.0%	6.4%	17.3%	1.3%
Total	1	159,280	36,175	13,607	1,172	75.8%	17.2%	6.5%	0.6%

Far East

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Guangzhou	0	20,261	4,325	5,409	326	66.8%	14.3%	17.8%	1.1%
Beijing (Peking)	0	33,324	15,717	15,434	271	51.5%	24.3%	23.8%	0.4%
Pyongyang	0	22	25	0	0	46.8%	53.2%	0.0%	0.0%
Seoul	0	3,571	836	634	82	69.7%	16.3%	12.4%	1.6%
Shanghai	0	16,546	5,614	3,154	123	65.0%	22.1%	12.4%	0.5%
Taipei	0	32,409	119	57	88	99.2%	0.4%	0.2%	0.3%
Tokyo	0	7,655	613	440	183	86.1%	6.9%	4.9%	2.1%
Ulaan Baatar	0	359	384	1,274	21	17.6%	18.8%	62.5%	1.0%
Total	0	114147	27633	26402	1094	67.4%	16.3%	15.6%	0.6%

Global Statistics Booklet 2003-04 Tier Percentages

NE & N. Africa

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Algiers	0	7,995	1,530	5,912	406	50.5%	9.7%	37.3%	2.6%
Amman	80	9,389	2,077	635	494	74.1%	16.4%	5.0%	3.9%
Beirut	0	3,764	2,771	1,461	122	46.4%	34.1%	18.0%	1.5%
Cairo	80	18,453	2,095	2,956	338	77.1%	8.8%	12.4%	1.4%
Casablanca	82	2,648	2,563	871	429	40.2%	38.9%	13.2%	6.5%
Damascus	4	1,739	3,397	1,411	394	25.0%	48.9%	20.3%	5.7%
Jerusalem	0	1,132	626	231	45	55.7%	30.8%	11.4%	2.2%
Khartoum	0	3,648	597	1,301	200	63.5%	10.4%	22.6%	3.5%
Rabat	0	512	0	0	0	100.0%	0.0%	0.0%	0.0%
Tel Aviv	0	1,195	147	84	239	71.8%	8.8%	5.0%	14.4%
Tripoli	0	8,076	2,876	1,573	12	64.4%	22.9%	12.5%	0.1%
Tunis	0	3,431	592	861	275	66.5%	11.5%	16.7%	5.3%
Totals	246	61,982	19,271	17,296	2,954	60.9%	18.9%	17.0%	2.9%

W Europe

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Amsterdam	118	8,483	8,601	700	117	47.1%	47.7%	3.9%	0.6%
Berlin	5	458	0	0	0	98.9%	0.0%	0.0%	0.0%
Berne	0	0	0	0	0	0.0%	0.0%	0.0%	0.0%
Brussels	0	3,515	1,769	59	18	65.6%	33.0%	1.1%	0.3%
Copenhagen	33	1,753	1,634	468	15	44.9%	41.9%	12.0%	0.4%
Dublin	0	8,678	3,638	1,744	122	61.2%	25.7%	12.3%	0.9%
Dusseldorf	61	21,116	6,685	2,778	112	68.7%	21.7%	9.0%	0.4%
Geneva	206	6,487	3,232	1,009	26	59.2%	29.5%	9.2%	0.2%
Helsinki	0	705	211	87	5	69.9%	20.9%	8.6%	0.5%
Luxembourg	0	470	2	0	0	99.6%	0.4%	0.0%	0.0%
Oslo	0	3,534	864	247	21	75.7%	18.5%	5.3%	0.5%
Paris	0	17,767	9,340	1,299	87	62.4%	32.8%	4.6%	0.3%
Reykjavik	0	345	13	9	3	93.2%	3.5%	2.4%	0.8%
Rome	28	13,277	217	1,139	58	90.2%	1.5%	7.7%	0.4%
Stockholm	0	2,617	2,080	209	16	53.2%	42.3%	4.2%	0.3%
Vienna	0	2,129	729	236	29	68.2%	23.3%	7.6%	0.9%
Total	451	91,334	39,015	9,984	629	64.6%	27.6%	7.1%	0.4%

Global Statistics Booklet 2003-04 Tier Percentages

South Asia

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier 4
Chennai (Madras)	0	44,217	397	22,007	617	65.8%	0.6%	32.7%	0.9%
Colombo	-	13,203	4,678	10,384	1,254	44.7%	15.8%	35.2%	4.2%
Dhaka	0	12,704	4,575	17,819	4,138	32.4%	11.7%	45.4%	10.5%
Islamabad	15,642	70,555	0	29,989	8,873	56.4%	0.0%	24.0%	7.1%
Karachi	0	1,654	10	0	568	74.1%	0.4%	0.0%	25.4%
Kathmandu	1	1,262	1,568	3,510	214	19.3%	23.9%	53.5%	3.3%
Kolkata (Calcutta)	0	10,190	1,246	1,277	93	79.6%	9.7%	10.0%	0.7%
Mumbai (Bombay)	0	73,153	0	33,083	4,478	66.1%	0.0%	29.9%	4.0%
New Delhi	0	66,596	2,995	33,731	2,849	62.7%	2.8%	31.8%	2.7%
Totals	15643	293,534	15,469	151,800	23,084	58.8%	3.1%	30.4%	4.6%

South East Asia

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier 4
Bandar S B	0	1,412	37	60	3	93.4%	2.4%	4.0%	0.2%
Bangkok	0	27,910	5,163	4,261	3,020	69.2%	12.8%	10.6%	7.5%
Hanoi	0	2,255	1,421	375	160	53.6%	33.7%	8.9%	3.8%
Hong Kong	0	154	6,826	655	327	1.9%	85.7%	8.2%	4.1%
Jakarta	0	11,413	1,261	773	139	84.0%	9.3%	5.7%	1.0%
Kuala Lumpur	0	4,657	707	850	471	69.7%	10.6%	12.7%	7.0%
Manila	0	21,357	362	8,360	1,247	68.2%	1.2%	26.7%	4.0%
Phnom Penh	0	151	35	25	32	62.1%	14.4%	10.3%	13.2%
Rangoon	90	415	591	664	20	23.3%	33.2%	37.3%	1.1%
Singapore	0	4,447	757	283	170	78.6%	13.4%	5.0%	3.0%
Totals	90	74,171	17,160	16,306	5,589	65.5%	15.1%	14.4%	4.9%

Global Statistics Booklet 2003-04 Tier Percentages

Southern Africa

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Gaborone	0	938	254	274	51	61.8%	16.7%	18.1%	3.4%
Harare	0	5,873	9,265	11,138	2,527	20.4%	32.2%	38.7%	8.8%
Lilongwe	0	352	242	85	36	49.2%	33.8%	11.9%	5.0%
Luanda	0	2,206	278	329	23	77.8%	9.8%	11.6%	0.8%
Lusaka	0	643	3,982	797	117	11.6%	71.9%	14.4%	2.1%
Maputo	0	607	186	86	16	67.8%	20.8%	9.6%	1.8%
Maseru	0	74	14	29	6	60.2%	11.4%	23.6%	4.9%
Mbabane	0	227	132	138	6	45.1%	26.2%	27.4%	1.2%
Pretoria	0	24,692	3,820	3,833	1,018	74.0%	11.4%	11.5%	3.1%
Windhoek	0	115	1,201	96	57	7.8%	81.8%	6.5%	3.9%
Totals	0	35,727	19,374	16,805	3,857	47.2%	25.6%	22.2%	5.1%

South Europe

Post	Number of Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Ankara	0	5,927	22	310	146	92.5%	0.3%	4.8%	2.3%
Athens	51	504	294	173	46	47.2%	27.5%	16.2%	4.3%
Istanbul*	0	35,576	3,976	6,780	2,095	73.5%	8.2%	14.0%	4.3%
Lisbon	0	2,630	9	128	6	94.8%	0.3%	4.6%	0.2%
Madrid	0	3,573	3,773	345	83	46.0%	48.5%	4.4%	1.1%
Nicosia	24	5,091	846	1,329	221	67.8%	11.3%	17.7%	2.9%
Valletta	0	935	125	95	36	78.5%	10.5%	8.0%	3.0%
Totals	75	54,236	9,045	9,160	2,633	72.2%	12.0%	12.2%	3.5%

Global Statistics Booklet 2003-04 Tier Percentages

W Indies & Atlantic

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Bridgetown	0	897	366	180	266	52.5%	21.4%	10.5%	15.6%
Georgetown	0	964	308	595	98	49.1%	15.7%	30.3%	5.0%
Kingston	0	7,725	1,582	16,922	900	28.5%	5.8%	62.4%	3.3%
Nassau	*	*	*	*	*	*	*	*	*
Port of Spain	0	1,600	406	257	158	66.1%	16.8%	10.6%	6.5%
Santo Domingo	0	947	15	110	58	83.8%	1.3%	9.7%	5.1%
Totals	0	12,133	2,677	18,064	1,480	35.3%	7.8%	52.6%	4.3%

* Statistics unavailable

Global Statistics Booklet 2003-04 Tier Percentages

W Europe

Post	Number of UK Applications resolved at					% of UK Applications resolved at			
	Pre-Sift	Tier 1	Tier 2	Tier 3	Tier 4	Tier 1	Tier 2	Tier 3	Tier4
Amsterdam	118	8,483	8,601	700	117	47.1%	47.7%	3.9%	0.6%
Berlin	5	458	0	0	0	98.9%	0.0%	0.0%	0.0%
Berne	0	0	0	0	0	0.0%	0.0%	0.0%	0.0%
Brussels	0	3,515	1,769	59	18	65.6%	33.0%	1.1%	0.3%
Copenhagen	33	1,753	1,634	468	15	44.9%	41.9%	12.0%	0.4%
Dublin	0	8,678	3,638	1,744	122	61.2%	25.7%	12.3%	0.9%
Dusseldorf	61	21,116	6,685	2,778	112	68.7%	21.7%	9.0%	0.4%
Geneva	206	6,487	3,232	1,009	26	59.2%	29.5%	9.2%	0.2%
Helsinki	0	705	211	87	5	69.9%	20.9%	8.6%	0.5%
Luxembourg	0	470	2	0	0	99.6%	0.4%	0.0%	0.0%
Oslo	0	3,534	864	247	21	75.7%	18.5%	5.3%	0.5%
Paris	0	17,767	9,340	1,299	87	62.4%	32.8%	4.6%	0.3%
Reykjavik	0	345	13	9	3	93.2%	3.5%	2.4%	0.8%
Rome	28	13,277	217	1,139	58	90.2%	1.5%	7.7%	0.4%
Stockholm	0	2,617	2,080	209	16	53.2%	42.3%	4.2%	0.3%
Vienna	0	2,129	729	236	29	68.2%	23.3%	7.6%	0.9%
Total	451	91,334	39,015	9,984	629	64.6%	27.6%	7.1%	0.4%

Global Statistics Booklet 2003-04 - Ranking based on Applications Received

Post	Applications Received	Post	Applications Received	Post	Applications Received	Post	Applications Received	Post	Applications Received
1 Islamabad	121098	35 Nairobi	22,093	69 Madrid	7165	103 Port of Spain	2529	137 Nassau	485
2 Mumbai (Bombay)	113544	36 Kampala	21,983	70 Kuala Lumpur	6948	104 Dakar	2,307	138 Luxembourg	472
3 New Delhi	106589	37 Ottawa	20865	71 Casablanca	6634	105 Jerusalem	2172	139 Reykjavik	371
4 Lagos	85,877	38 Jedda	19200	72 Kathmandu	6555	106 Vilnius	2116	140 Antananarivo	326
5 Accra	83,580	39 Bratislava	17782	73 Ankara	6546	107 Ulaan Baatar	2088	141 Phnom Penh	222
6 Moscow	83200	40 Belgrade	16135	74 Khartoum	5975	108 Georgetown	1931	142 Phnom Penh	222
7 Chennai (Madras)	67599	41 Rome	16019	75 Tirana	5933	109 Riga	1825	143 Panama City	220
8 Beijing (Peking)	64912	42 Algiers	15871	76 Skopje	5783	110 Karachi	1802	144 Victoria	207
9 New York	52898	43 Zagreb	15131	77 Singapore	5678	111 Havana	1791	145 La Paz	189
10 Istanbul	51231	44 Chicago	14771	78 Brussels	5609	112 Tel Aviv	1760	146 Kigali	151
11 Kuwait	47788	45 St Petersburg	14626	79 Lusaka	5539	113 Rangoon	1719	147 Brasilia	140
12 Dhaka	39090	46 Dublin	14603	80 Yaounde	5,231	114 Rio de Janeiro	1696	148 Maseru	127
13 Bangkok	38749	47 Jakarta	14435	81 Seoul	5199	115 Budapest	1687	149 San Jose	119
14 Dusseldorf	35890	48 Tripoli	14429	82 Tunis	5195	116 Ashgabat	1678	150 Guatemala City	118
15 Canberra	35820	49 Bogota	14337	83 Stockholm	5097	117 Bridgetown	1672	151 Pt Moresby	107
16 Bucharest	35283	50 Amman	13096	84 Ekaterinburg	4918	118 Gaborone	1529	152 Berne	91
17 Abuja	35274	51 Amsterdam	12754	85 Oslo	4823	119 Bandar S B	1512	153 Belmopan	81
18 Pretoria	34426	52 Kolkuta (Calcutta)	12720	86 Hanoi	4310	120 Windhoek	1479	154 Montevideo	63
19 Dubai	33866	53 Doha	11710	87 Tashkent	4015	121 Yerevan	1319	155 Pyongyang	51
20 Manila	33384	54 Muscat	11415	88 Abidjan	3,948	122 Suva	1272	156 Nuku'alofa	27
21 Taipei	32673	55 Bahrain	11189	89 Lima	3943	123 Valletta	1207	157 Managua	22
22 Tehran	30848	56 Geneva	11177	90 Copenhagen	3803	124 Santo Domingo	1148	158 Vila	16
23 Sofia	30838	57 Wellington	9826	91 Kinshasa	3,685	125 Helsinki	1060	159 Honiara	11
24 Guangzhou	30541	58 Minsk	9784	92 Tbilisi	3497	126 Athens	1057	160 Tegucigalpa	1
25 Colombo	30376	59 Tokyo	9672	93 Baku	3468	127 Mexico City	996	161 San Salvador	0
26 Harare	29191	60 Dar Es Salaam	8,935	94 Port Louis	3,345	128 Maputo	895		
27 Paris	28200	61 Freetown	8,238	95 Sarajevo	3201	129 Lilongwe	879		
28 Kiev	27037	62 Beirut	8118	96 Vienna	3199	130 Santiago	805		
29 Kingston	26603	63 Addis Ababa	7,975	97 Sana'a	3010	131 Tallinn	693		
30 Shanghai	25767	64 Hong Kong	7957	98 Prague	3008	132 Buenos Aires	688		
31 Los Angeles	25613	65 Banjul	7,682	99 Luanda	2962	133 Caracas	523		
32 Riyadh	23696	66 Nicosia	7551	100 Warsaw	2774	134 Rabat	512		
33 Cairo	23172	67 Almaty	7533	101 Quito	2712	135 Mbabane	503		
34 Abu Dhabi	23094	68 Damascus	7268	102 Lisbon	2702	136 Berlin	501		

Global Statistics Booklet 2003-04 Visa and DATV Nationals

List of countries whose nationals require a visa to enter the UK (as of 31st Dec 2003)

Afghanistan	Egypt	Moldova	Tunisia
Albania	Equatorial Guinea	Mongolia	Turkey
Algeria	Eritrea	Morocco	'Turkish Republic of
Angola	Ethiopia	Mozambique	Turkmenistan
Armenia	Federal Republic of	Nepal	Uganda
Azerbaijan	Fiji	Niger	Ukraine
Bahrain	Gabon	Nigeria	United Arab Emirates
Bangladesh	Georgia	Northern Cyprus'	Uzbekistan
Belarus	Ghana	Oman	Vietnam
Benin	Guinea	Pakistan	Yemen
Bhutan	Guinea Bissau	Palestinian Authority	Yugoslavia (including Documents issued by
Bosnia - Herzegovina	Guyana	Peru	the former Socialist Republic of Yugoslavia)
Bulgaria	Haiti	Philippines	Zambia
Burkina Faso	India	Qatar	Zimbabwe
Burma Myanmar)	Indonesia	Romania	
Burundi	Iran	Russia	
Cambodia	Iraq	Rwanda	
Cameroon	Ivory Coast	Sao Tome & Principe	
Cape Verde	Jamaica	Saudi Arabia	
Central African Republic	Jordan	Senegal	
Chad	Kazakhstan	Serbia and Montenegro	
China, People's Rep of	Kenya	Sierra Leone	
Colombia	Korea, Democratic Rep of	Somalia	
Comoros	Kuwait	Sri Lanka	
Congo, Democratic Rep of	Kyrgyzstan	Sudan	
Congo, Republic of	Laos	Surinam	
Croatia	Lebanon	Syria	
Cuba	Liberia	Taiwan	
Djibouti	Libya	Tajikistan	
Documents issued by the Former			
Socialist Republic of	Macedonia	Tanzania	
Dominican Republic	Madagascar	Thailand	
Ecuador	Mali	The Gambia	
Equatorial Guinea	Mauritania	Togo	

Direct Airside Transit Visa (DATV) Nationals (as of 31st DEC 2003)

In addition to needing a visa to enter the United Kingdom, nationals of the following countries also require a visa to transit through the UK, known as Direct Airside Transit

Afghanistan	Serbia and Montenegro (including documents issued by the United Nations Mission in Kosovo).
Albania	Sierra Leone
Algeria	Somalia
Angola	Sri Lanka
Bangladesh	Sudan
Belarus	Turkey
Burma	Turkish Republic of Northern Cyprus
Burundi	Uganda
Cameroon	Vietnam
Colombia	Zimbabwe
Democratic Republic of Congo	
Ecuador	
Eritrea	
Ethiopia	
Gambia	
Ghana	
India	
Iran	
Iraq	
Ivory Coast	
Lebanon	
Liberia	
Macedonia	
Moldova	
Nepal	
Nigeria	
Pakistan	
Palestinian Authority	
People's Republic of China	
Rwanda	
Senegal	

Global Statistics Booklet 2003-04 Entry Clearance Posts

Abidjan	Brussels	Havana	Luxembourg	Pretoria	Tel Aviv
Abu Dhabi	Bucharest	Helsinki	Madrid	Quito	Tirana
Abuja	Budapest	Hong Kong	Managua	Rabat	Tokyo
Accra	Buenos Aires	Honiara	Manila	Rangoon	Tripoli
Addis Ababa	Cairo	Islamabad	Maputo	Reykjavik	Tunis
Algiers	Canberra	Istanbul	Maseru	Riga	Ulaanbaator
Almaty	Caracas	Jakarta	Mbabane	Rio de Janeiro	Valletta
Amman	Casablanca	Jedda	Mexico City	Riyadh	Victoria
Amsterdam	Chennai (Madras)	Jerusalem	Minsk	Rome	Vienna
Ankara	Chicago	Kampala	Montevideo	San Jose	Vilnius
Antananarivo	Colombo	Karachi	Moscow	San Salvador	Warsaw
Ashgabat	Copenhagen	Kathmandu	Mumbai (Bombay)	Sana'a	Washington
Athens	Dakar	Khartoum	Muscat	Santiago	Wellington
Bahrain	Damascus	Kiev	Nairobi	Santo Domingo	Windhoek
Baku	Dar Es Salaam	Kigali	Nassau	Sarajevo	Yaounde
Bamako	Dhaka	Kingston	New Delhi	Seoul	Yerevan
Bandar Seri Begawan	Doha	Kinshasa	New York	Shanghai	Zagreb
Bangkok	Dubai	Kolkata (Calcutta)	Nicosia	Singapore	
Banjul	Dublin	Kuala Lumpur	Nuku Alofa	Skopje	
Beijing (Peking)	Dusseldorf	Kuwait	Oslo	Sofia	
Beirut	Ekaterinburg	La Paz	Ottawa	St Petersburg	
Belgrade	Freetown	Lagos	Panama City	Stockholm	
Belmopan	Gaborone	Lahore	Paris	Suva	
Berlin	Geneva	Lilongwe	Phnom Penh	Taipei	
Berne	Georgetown	Lima	Port Louis	Tallin	
Bogota	Guanzhou	Lisbon	Port Moresby	Tashkent	
Brasilia	Guatemala City	Los Angeles	Port of Spain	Tbilisi	
Bratislava	Hanoi	Luanda	Port Vila	Tegucigalpa	
Bridgetown	Harare	Lusaka	Prague	Tehran	